

# 2023 Quality Pool Distribution Plan Template

Due: August 29, 2023

### **Purpose**

Exh. B, Pt. 10, Sec. 4, Para. e in the 2023 Coordinated Care Organization (CCO) describes the requirement for each CCO to create a written distribution plan for its Quality Pool and Challenge Pool earnings. The CCO must also make its plan publicly available. The purpose of the plan is to inform the CCO's Participating Providers, including Social Determinants of Health and Equity (SDOH-E) and public health partners, about CCO strategies and processes for distribution of Quality Pool funds.

The Oregon Health Authority (OHA) has developed this reporting template to ensure CCOs meet the contract requirements and to give Participating Providers and other interested parties clear and consistent information about CCO strategies for Quality Pool distribution.

### Instructions

The CCO must answer all questions in this template to satisfy the contract requirements. Supporting materials and links may be provided, but they must only supplement the answers provided in the template document. A person reading the CCO's responses provided in this template should have a clear and complete picture of the CCO's Quality Pool distribution, without reliance on any other sources.

Unless otherwise noted in a specific question, this template pertains only to Quality Pool funds received in 2023 (Distribution Year 2023) for achievement of 2022 incentive metrics (Measurement Year 2022).

All references to "Quality Pool" within this template include both Quality Pool and Challenge Pool earnings.

### **Process**

The CCO must submit the completed template in **PDF format** to <u>CCO.MCODeliverableReports@odhsoha.oregon.gov</u> by August 29, 2023. The CCO must also make the completed template publicly available on its website.

OHA will review the submitted template for completeness. If any response is found to be incomplete, OHA will send a written request for additional information to the CCO contact person listed on the template. The CCO will then have 30 days to provide the requested additional information.

Once OHA approves the submitted template, OHA will notify the CCO via email. OHA will also add a link in the completed template to the CCO's most recent Exhibit L and send it back to the CCO. CCO should not publicly post its completed template until it receives confirmation from OHA that no additional information is needed.

## **Questions?**

Any questions about the template should be directed to metrics.questions@odhsoha.oregon.gov.

#### CCO Name: PacificSource Community Solutions - Lane

CCO Contact Person (name and email): Erin Fair Taylor, erin.fairtaylor@pacificsource.com

1. Provide an overview of the methodology and/or strategy your CCO uses to distribute Quality Pool and Challenge Pool earnings to Participating Providers, including SDOH-E and public health partners. PacificSource Community Solutions-Lane (PCS-Lane) and the Lane Community Health Council (LCHC), through provider and community workgroups, established that Quality Pool and Challenge Pool earnings for the PCS-Lane CCO are to be distributed to ensure partner contributions toward the achievement of Quality Incentive Measures (QIMs) are correlated to the receipt of funds. Per the agreed upon distribution model, PCS-Lane will retain 10% of the Quality Pool funds received in 2023 (Distribution Year 2023). LCHC will direct the distribution of 90% of the Quality Pool funds for achievement of 2022 QIMs (Measurement Year 2022, Distribution Year 2023).

#### PCS-Lane

PCS-Lane is one of the recipients of Quality Pool funds, as a key partner in ensuring participating providers have the information, tools, and resources to achieve high quality care for PCS-Lane CCO members. The 10% of Quality Pool funds retained by PCS-Lane are attributed to administrative costs of the QIM program, premium tax on the Quality Pool funds, and 2% margin for the CCO.

#### <u>LCHC</u>

On August 8, 2023, the Lane Community Health Council (LCHC) Board of Directors approved a recommendation from the LCHC Finance Committee for the distribution of the Health Council directed portion of the Quality Pool funds as follows: 80% to participating providers (as outlined in greater detail just below); 10% of funds for investment into the Lane County Prevention Program, and 10% to be disbursed for Social Determinants of Health and Equity (SDOH-E) efforts through a grant allocation process to various community-based organizations and non-profit partners.

#### **Distribution methodology**

The distribution methodology is as follows:

- 80% of funds will go to health care provider groups based on their contributions to Quality Incentive Measure (QIM) performance;
- 10% of funds will be invested in Lane County Public Health Prevention programs;
- 10% of funds will be awarded to social determinant of health and equity (SDOH-E) partners via the LCHC's 2023 Community Initiatives grant program.

#### Distribution to Health Care Providers

The distribution to Health Care Providers of Quality Pool funds will follow a multi-step process.

#### Step 1: Determine the Distribution of the Quality Pool Funds on a Per-Metric Basis

Each QIM is assigned points based on the following: metrics where the annual target was met receive 1 point; metrics where the annual target was not met receive half a point. From there, the total available Quality Pool

funds are divided up across the total QIMs for Measurement Year 2022 based on points earned. Historically, the funds have been divided by the total number of metrics. However, this year, the Lane Community Health Council Clinical Advisory Panel (LCHC CAP) chose to spread funds that may be associated with the *Health Equity Measure: Meaningful Access to Health Care Services* across all metrics to be invested with all providers receiving funding. In addition, funds associated with the "upstream metric," *Kindergarten Readiness: Social-Emotional Health (SEH) of 0-to-5-Year-Olds*, will be directed by a cross-sector, community-based committee toward implementation of the associated action plan per the metric requirements. The 2022 activities to meet this metric were absorbed by PCS administrative costs.

#### Step 2: Determine the Distribution of the Quality Pool Funds by Health Care Provider Sector

For each QIM, the associated funds are further divided by health provider sector based on contribution to meeting the metric and overall value to meeting the health needs of the community. This division is determined by the LCHC CAP. The health care provider sectors include Behavioral Health, Dental Care Organizations (DCOs), OB-GYN/Specialty Care, Public Health, and Primary Care Providers (PCPs). Factors that influence the distribution between sectors include which sector type(s) work directly with members and/or encounter the services for each QIM and whether a provider sector has influence on supporting members to engage in services which meet each metric. For example, the funds allocated to the QIM associated with assessments for children in ODHS custody split evenly between Behavioral Health, DCOs, and PCPs, since these three sectors contribute to the overall success in meeting the metric. An additional example, the funds associated with well-child visits are allocated 95% to PCPs and 5% to Behavioral Health providers because the committee recognized the value of Behavioral Health providers engagement with members, creating a level of stability where well-child visits can be addressed.

### Step 3: Calculate Payout per Provider Group

Once steps 1 and 2 are complete, the LCHC will allocate funds associated with each metric to individual provider groups based on the following:

- PCPs: Funds will be paid out based on each PCP's percentage of assigned membership.
- Behavioral Health: Funds will be paid out based on each groups' percent of total claims submitted in 2022 (considering claims data for mental health and substance abuse disorder services).
- DCOs: Funds will be paid out based on each DCO's percentage of assigned membership.
- OB-GYN: Funds will be paid out based on percentage of claims volume toward the Postpartum QIM Numerator.
- Specialty Providers: Funds will be paid out based on percentage of claims volumes by specific specialty provider types as well as specialty area of practice.
- Public Health: Funds will be paid to Lane County Public Health based on the percentage attributed per metric by the CAP.

### Prevention Funding

The LCHC will continue to fund Lane County's Prevention Program. The Prevention Program focuses on leading efforts to plan, promote, and create the optimal social and environmental conditions for community health and well-being. The priority efforts of the CCO and Prevention Program partnership are highlighted on the <u>Prevention Lane</u> website, including Tobacco Prevention & Cessation, School-based Prevention Strategies, and Family Mental Health Promotion.

#### SDOH-E Funding

The LCHC will open applications for its Community Initiative Grant funding program in the Fall of 2023, to fund evidence-informed, or evidence-supported, community interventions that focus on improving population health and the health of the community. Funded Initiatives will prioritize projects that closely align with the Lane County Community Health Improvement Plan. The Community Advisory Council (CAC) will play a critical role in the decision-making process about which programs will be funded.

2. Describe your CCO's process for evaluating the contributions of Participating Providers and connecting those evaluations to distributions of funds.

As described in Step 2, above, the LCHC CAP made recommendations regarding splits among disciplines based on discussions focused on which disciplines and provider types were most crucial to attaining the metric. This discussion was informed by PCS-Lane's Quality Management program staff, including information on OHA Metrics and Scoring Measure Specifications and data on provider engagement.

- 3. Does your CCO's distribution strategy consider payments made previously to Participating Providers (such as up-front funding to a clinic or non-clinical partner that is intended to help the CCO achieve metrics related to the Quality Pool)? If yes, please describe. No.
- 4. Describe how Participating Providers (including SDOH-E and public health partners) may qualify for CCO distribution of Quality Pool earnings.

Restating the information Step 2 outlined above, the LCHC CAP considers qualification of Quality Pool earnings based on whether, and the extent to which, their disciplines/specialties include working directly with members, encountering the services for each metric, and/or support members in accessing the services. Funds for SDOH-E partners will be prioritized by the Community Advisory Council (CAC) in alignment with the LCHC's priority areas of focus and the region's Community Health Improvement Plan (CHP). These investments will be accomplished via a grant process through LCHC.

5. Describe how your CCO distributed its 2021 Quality Pool (Measurement Year 2021) funds to Participating Providers, if different from the process described in #1 and #2 above. As mentioned above, the distribution process in 2023 for Measurement Year 2022 was essentially identical to the process outlined, above.

Complete details about recipients and allocation amounts may be found in the PacificSource Community Solutions-Lane 2022 Quality Pool Distribution Plan, submitted to the Oregon Health Authority in August 2022.

6. Describe any changes your CCO plans to make to its process for distributing Quality Pool funds in future years (beyond MY2022).

The CAP and a Quality Incentive Metric (QIM) Workgroup of the Lane Community Health Council have expressed intent to maintain the process, with differing allocations based on any new QIMs. The QIM Workgroup will review methodology for future years at the beginning of each year.

7. Please provide a link to where the 2023 Quality Pool Distribution Plan (this document) will be publicly available on your CCO's website.

https://communitysolutions.pacificsource.com/Providers/DocumentsAndForms