Ordering, referring, prescribing, and attending (ORPA)

Edits and Requirements



The State of Oregon requires that any billing or rendering provider seeking to be reimbursed for services under a Medicaid benefit enroll with the Oregon Health Authority and obtain a Medicaid identification number. The following FAQ provides answers to new provider and claim completion requirements.

This requirement has expanded and now captures ordering, referring, prescribing, and attending (ORPA) providers. CMS, in conjunction with the Patient Protection and Affordable Care Act, requires all ORPA providers to be enrolled with Oregon Medicaid program (42 CFR 455.410 Enrollment and Screening of Providers).

PacificSource began enforcing this requirement in alignment with the Oregon Health Authority August 1, 2017. All claims submitted with dates of service on or after August 1, 2017 will be validated for ordering, referring, prescribing, and attending providers against enrollment in the Oregon Medicaid program.

What does this mean for providers?

- All providers who are referring a patient for service must have an active Oregon Medicaid identification number.
- All providers who are ordering services must have an active Oregon Medicaid identification number.
- All providers who are prescribing medications must have an active Oregon Medicaid identification number.
- All providers who are attending to patients must have an active Oregon Medicaid identification number.
- This applies to all-out-of state providers who are referring, ordering, prescribing, and attending. All out-of-state providers must have active enrollment with the State of Oregon Medicaid.

Note: The provider's NPI/taxonomy combination identifies the provider's Medicaid identification number and provider type within the Oregon Medicaid system.

What does this mean for pharmacies and prescription medications?

• Pharmacy claims require the pharmacy and the prescribing physician to have active Oregon Medicaid identification numbers.

What if a provider is enrolled with another state's Medicaid program?

• Enrollment in another state's Medicaid program does not exempt a provider from enrolling with the Oregon Medicaid program.

If Oregon Medicaid is the secondary payer, must the ORPA requirement still be met?

• Yes. The provider enrollment applies even if Medicaid is the secondary payer.

I am a member of a group; do I list my group NPI or my individual NPI?

• Only individual NPIs are accepted as an ORPA provider on a claim.

What will happen to my claim if the ORPA provider isn't enrolled with Oregon Medicaid?

• If the ordering, rendering, prescribing, or attending provider on the claim is not enrolled in Oregon Medicaid, the claim will be denied as the provider is not Medicaid-reimbursable.

If my claim is denied because the ORPA provider was not enrolled with Oregon Medicaid, can the ORPA provider enroll retroactively?

 Yes. Oregon Medicaid permits retroactive enrollments up to 12 months prior to the date of enrollment. This is done on the condition that the provider is appropriately licensed and the enrollment complies with program integrity provisions. Once the provider is enrolled, the claim can be resubmitted by the billing provider for payment as long as the resubmission happens within timely filing requirements.

Where can I find more information about these requirements?

• <u>GPO.gov/fdsys/pkg/CFR-2011-title42-vol4/pdf/CFR-2011-title42-vol4-sec455-410.pdf</u>

How do I enroll in the Oregon Medicaid program?

• Please reach out to PacificSource Provider Operations at MedicaidProvNet@pacificsource.com or 800-624-6052.

An ordering and/or referring provider is required for the following services.

Service

- Independent Labs
- Hearing Aid Dealers
- Pharmacy
- Physical, Occupational, and Speech Therapies
- Durable Medical Equipment/Vision Hardware/Orthotics/Prosthetics/Medical Supplies
- Imaging Services

Claim Types (required for services listed above)

- Institutional CMS UB-04: Referring Attending required on all UB-04's
- Professional CMS 1500: Ordering and/or referring required.

Specifications for billing an electronic professional and institutional claim

Electronic Data Interchange (EDI) - 837 claims

Professional Looping Segments

Loop ID - 2420E Ordering Provider Name

- NM1 Ordering Provider Name
- N3 Ordering Provider Address
- N4 Ordering Provider City, State, ZIP Code
- **REF** Ordering Provider Secondary Identification
- **PER** Ordering Provider Contact Information

Loop ID - 2310A Referring Provider Name

- NM1 Referring Provider Name
- **REF** Referring Provider Secondary Identification

Institutional 837 Looping Segments

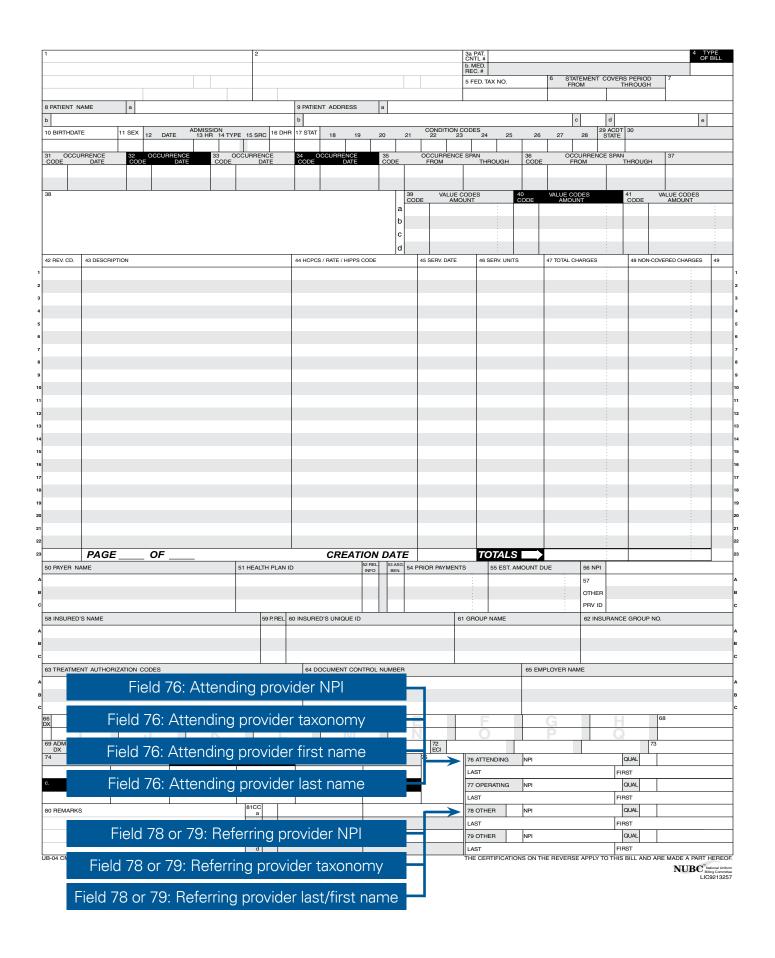
Loop ID - 2310A Attending Provider Name

- NM1 Attending Provider Name
- **PRV** Attending Provider Specialty Information
- **REF** Attending Provider Secondary Identification

Loop ID - 2310F Referring Provider Name

- **NM1** Referring Provider Name
- **REF** Referring Provider Secondary Identification

Specifications for billing an institutional paper claim (CMS UB-04)



Specifications for billing a professional paper claim (CMS-1500)

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to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below.			
SIGNED DATE FILL 1774 COLLARS IN			
DATE OF CURRENT: ILLNESS (First symptom) OR INJURY (Accident) OR PREGNANCY (LMP) INJURY (Accident) OR PREGNANCY (LMP) FROM TO INJURY (Accident) OR PREGNANCY (LMP) TO INJURY (Accident) OR INJURY (Accident)			
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE 17a. 18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES MM DD YY MM DD YY			CURRENT SERVICES
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31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse) 32. SERVICE FACILITY LOCATION INFORMATION 33. BILLING PROVIDER INFO & PH # ())	
apply to this bill and are made a part thereof.)			
SIGNED DATE a.	b.	a. NPI b.	+