Good dental care is an important part of your overall health and well-being.

Poor oral hygiene can lead to a variety of dental and medical problems, such as gum disease, infection, bone loss, heart disease, strokes, and more.

By choosing a Dental Advantage Essentials plan, you’re choosing a managed care network that offers diagnostic and preventive services at no cost to you, after a $25 copay. These services include routine examinations, cleanings, and x-rays. With this plan, you’ll also have access to a variety of other services at minimal cost when you see your in-network primary care dentist (PCD).

**Can PacificSource recommend a PCD for me?**
While we can’t recommend a specific dentist, we can assure you that all of the dentists who participate in the Dental Advantage Essentials network must complete a strict credentialing and recredentialing process.

For a PCD recommendation, you might try one or more of the following sources:

- Friends, family members, neighbors, or coworkers
- Your previous dentist or other healthcare professional
- Advocacy groups

**What should I consider when choosing a PCD?**

- Does the provider participate in the Dental Advantage Essentials network? (Services provided by dentists who are not part of this network are not covered.)
- Are the office hours and location convenient?

To find a dentist who participates in the Dental Advantage Essentials network, visit PacificSource.com/find-a-dentist. Then, fill in your search criteria and select Dental Advantage Essentials from the Plan or Network drop-down menu.
Is the office staff friendly and helpful?

What is his or her communication style? Are they easy to talk to?

Only in-network dentists are covered for the Dental Advantage Essentials plan. Services provided by nonparticipating dentists are not covered.

How do I find a PCD in the Dental Advantage Essentials network?

1. Go to our online provider directory at PacificSource.com/find-a-dentist.
2. Click “Find a primary care dentist (PCD).”
3. Enter your city and state, or zip code.
4. Select “Dental Advantage Essentials” from Select a Plan or Network drop-down menu.
5. Choose a provider from those with a green Primary Care Dentist banner, and then click “Set as my PCD.”
6. Fill out the online form and click “Submit.”

How do I work with PacificSource to designate a dentist as my PCD?

Give us a call. Once you’ve decided who you want as your PCD, simply call our Dental Customer Service Department toll-free at (866) 373-7053. We’ll be happy to help.

How often can I change my PCD, and when does the change take place?

You can change your PCD two times per year. The change takes effect on the first of the month following the date we receive your change.

If you have questions, you are welcome to contact Dental Customer Service at (866) 373-7053 or email dental@pacificsource.com.

Dental Coverage for All the Essentials

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