

Credentialing

Phone: 541-225-3747
Email: Credentialing@PacificSource.com

3108 Medicaid Enrollments to the State of Oregon

Email: 3108ORMedicaidProviderEnrollment@PacificSource.com

Contact for:

- General credentialing questions
- Check the status of credentialing
- Check the status of recredentialing
- Application questions

Contracting

Idaho

Email: IDContracting@PacificSource.com

Montana

Email: MTContracting@PacificSource.com

Oregon/Washington

Email: ORWACContracting@PacificSource.com

Contact for:

- General contract questions
- New contract requests
- Check the status of a contract
- Renegotiate rates
- Application questions

Provider Data Maintenance

Commercial and Medicare requests

Phone: 800-624-6052
Email: ProvNetSup@PacificSource.com

Medicaid specific requests

Email: MedicaidProvNet@PacificSource.com

Contact for:

- Add, delete, or correct provider demographics
- Add or delete a provider from your group
- W9 and 1099 updates

TTY: 711. We accept all relay calls.

PacificSource Health Plans | PacificSource Community Health Plans (Medicare) | PacificSource Community Solutions (Medicaid) PRV17_0326

Provider Relations

Idaho

Phone: 855-247-7579
Email: IDProvNet@PacificSource.com

Montana

Phone: 855-247-7579
Email: MTProvNet@PacificSource.com

Oregon

Phone: 855-247-7575
Email: ORProviderRelations@PacificSource.com

Contact by region

Email: CentralORProviderRelations@PacificSource.com

LaneProviderRelations@PacificSource.com

MarionPolkProviderRelations@PacificSource.com

PDXProviderRelations@PacificSource.com

TheGorgeProviderRelations@PacificSource.com

Contact for:

- Provider Education Requests
- Request on-site visits
- InTouch training or troubleshooting
- Complex claim questions
- Provider policy requirements
- PCP panel management

All regions

Email: ProviderRelationsRep@PacificSource.com

Contact for:

- 835/EFT Inquiries
- Out of area providers
- General assistance

Please contact Customer Service for member benefits and eligibility, and general claims assistance. Commercial: 888-977-9299, Medicare: 888-863-3637, Medicaid: 800-431-4135