



**PacificSource Foundation  
for Health Improvement AND  
PacificSource Charitable Giving**  
**2019 Annual Report**



## Dear Friends,

As you know, PacificSource is more than health insurance. We aim to affect change across the many neighborhoods where we live and serve. Through our company, we view each community as part of our own backyard: Friends of PacificSource are wherever we live, work, play, and connect.

As an expression of our commitment, we formed the PacificSource Foundation for Health Improvement in 1992. For nearly 30 years, we've been working to promote better health, enable better care, and lower healthcare costs. Today, the Foundation continues to carry out this three-fold mission through grants that focus on improving healthcare access across vulnerable populations, as well as promoting health excellence via innovative care and community health and wellness programs.

Also, through our employee-driven Charities of Choice and Healthy Communities programs, PacificSource continues to place a special focus on social conditions that impact well-being and foster resilience within families. Whether it's addressing challenges people face with food security, housing, healthcare access, education, or transportation, employee donations and volunteer hours aim to make a sustainable difference.

This report offers a glimpse of the past year, and how our efforts hope to affect change across Idaho, Montana, Oregon, and Washington. We believe you'll see why we're so honored to help so many local healthcare and wellness initiatives grow and flourish.

Be well,

A handwritten signature in black ink, appearing to read "Ken Provencher".

Ken Provencher,  
President and Chief Executive Officer, PacificSource



# Investing in Our Communities

The PacificSource Foundation for Health Improvement is an independent, private foundation, not connected to any PacificSource entity. It's focused on finding ways to improve access to high-quality healthcare for everyone—with an emphasis on helping under-served and vulnerable populations.

In 2019, the PacificSource Foundation for Health Improvement awarded . . .



57

grants



\$1,724,196

in community  
investment



across Idaho, Montana,  
Oregon, and Washington

This investment includes **\$310,000** in general operating support for **9** donated-care model clinics that participate in our Healthcare Access Partners Program.

The Healthcare Access Partners Program provides **five-year funding commitments, shared-learning opportunities,** as well as **technical assistance** to help strengthen these community-supported safety net providers.



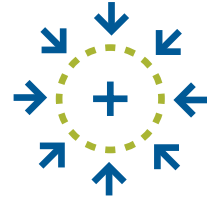


# A Role with a Focus



The Foundation focuses on serving vulnerable populations through grantmaking to promote:

- Access to healthcare services for children and youth, as well as adults, with barriers to care.
- Healthcare innovation that improves quality and reduces costs of healthcare services.
- Improvements to the health and well-being of overall communities.



## Diversity, Inclusion, Equity

In 2019, the Foundation board worked to deepen their understanding of diversity, inclusion, and equity—along with their imperative role to ensure and sustain healthy communities. The board participated in a facilitated retreat to develop a plan for continued learning and action to increase support for organizations and communities combating health inequities. As a result, the Foundation:

- Adopted an Equity Statement
- Formed an equity workgroup
- Committed to ongoing learning and action



### EQUITY STATEMENT

**Adopted January 2020**

At the PacificSource Foundation for Health Improvement, we believe everyone should have opportunities for a healthy life and community—regardless of resources, circumstances, or identity. To achieve this, we seek to advance equity, honor diversity, and foster inclusion throughout our work. This, in alignment with our values, will enable us to learn from, collaborate with, and foster the inherent power of the communities with which we partner. Together we can work toward health equity and help provide the resources, support, and opportunities people need to achieve good health and well-being.



## 2019 Foundation Spotlights

---



### Children's Home Society of Idaho | Boise, Idaho

Serving Boise, the Children's Home Society of Idaho was the recipient of a \$15,000 installment as part of a three-year grant of \$50,000. This funding supports an effort to help the most disenfranchised children and to ensure they receive access to mental, behavioral, and emotional healthcare.

---



### Mountain Home Montana | Missoula, Montana

The Missoula nonprofit received a \$30,000 installment as part of a two-year \$55,000 grant to support at-risk families. These resources help Mountain Home Montana further its effort to improve parenting, health, and overall family stability.

---



### Portland Street Medicine | Portland, Oregon

As the recipient of a \$30,000 installment of a two-year \$60,000 grant, Portland Street Medicine is expanding its capacity to bring more medical care for unhoused individuals: More people will be treated on the streets by volunteer providers, social workers, case managers, and community members.

---



### Free Clinic of Southwest Washington | Vancouver, Washington

As the Foundation's inaugural grant in the state of Washington, Free Clinic of Southwest Washington received a \$30,000 one-year grant to support the safety-net clinic's program that allows Community Health Workers to serve as care extenders for diabetic patients.

# PacificSource Community Health Excellence (CHE)

The PacificSource Community Health Excellence (CHE) grant program funds healthcare delivery innovations that improve patient care and the health of our communities. Over the last 11 years, CHE has provided over \$6 million in awards that have advanced health care integration, chronic disease management, acute and preventive care, and other innovations.

- Grants are available to contracted PacificSource providers in Idaho, Montana, Oregon, and Washington.
- In 2019, the CHE grants program awarded a total of **\$630,000** to **12 healthcare organizations** in Idaho, Montana, and Oregon.
- Three additional CHE grants totaling **\$111,000** were awarded through a contribution from Pacific Health Associates (PHA), a tax-exempt organization affiliated with PacificSource. Those grant recipients included Emergency Responders Health Center (Idaho), Mid-Columbia Medical Center (Oregon), and Yellowstone Boys & Girls Ranch (Montana).

## 2019 CHE Highlights

A few examples of the life-changing work that is making our communities healthier, stronger, and better.



### All Seasons Family Care | Idaho

#### Advancing Primary Care Behavioral Health Reverse Integration

The Primary Care Behavioral Health Reverse Integration Project establishes integrated behavioral health services for All Seasons Family Care clinics in Mountain Home, Nampa, and Boise. The project supports All Seasons' broader efforts to implement team-based care and advance the patient-centered medical home (PCMH) model.



### Partnership Health Center | Montana

#### Establishing Best Practice in Pediatric Panel Management

Partnership Health Center (PHC) is piloting and evaluating the impact of a registered nurse and community-health worker team. This team collaborates to provide routine- and complex-care management to improve health and quality-of-life outcomes for pediatric patients.



### Oregon Medical Group | Oregon

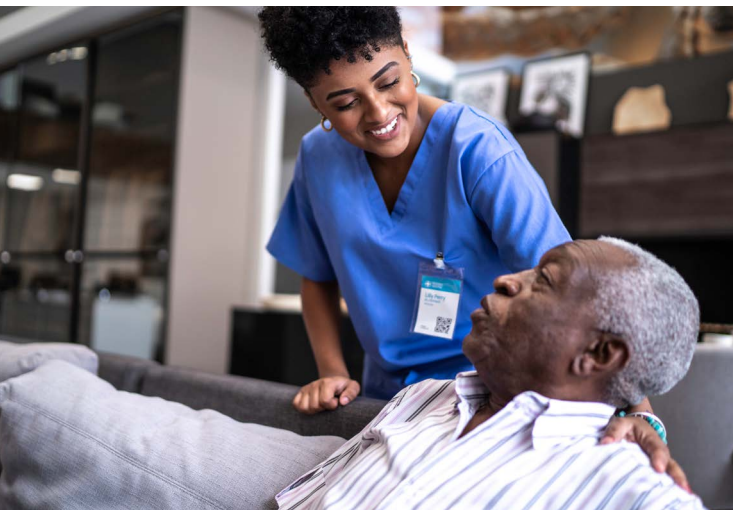
#### Integrating a Population Health Pharmacist to Improve the Care of Patients with Diabetes

Oregon Medical Group (OMG) added a population-health pharmacist to focus solely on patients with diabetes. Data collected throughout the project allows OMG to determine the capacity of a pharmacist-to-patient ratio in their diabetic patient population with the goal of improving outcomes.



## CHE Contributions for 2019

Amount	State	Grants
\$438,000	Oregon	9
\$151,000	Idaho	3
\$152,000	Montana	3
<b>\$741,000</b>	<b>Total</b>	<b>15</b>



## CHE Grant Recipients

Healthcare innovators that were awarded grants in 2019:



### Idaho

**All Seasons Family Care**

**Emergency Responders Health Center**

**Kaniksu Health Services**



### Montana

**Bozeman Health Foundation**

**Partnership Health Center**

**Yellowstone Boys and Girls Ranch**



### Oregon

**Children's Health Foundation**

**La Pine Community Health Center**

**Mercy Foundation**

**Mid-Columbia Medical Center**

**North Bend Medical Center**

**Oregon Medical Group**

**Partners In Care**

**Praxis Medical Group**

**Summit Medical Group**







# The People of PacificSource

---

We're contributing to help communities thrive.



**1,500**

volunteer hours



**\$140,000**

employee donations



## Volunteer Support

The people of PacificSource are at the heart of community well-being. Altogether, we're personally engaged in the service of improving health across the region. By bringing creativity, passion, and commitment of personal time and resources, we're helping to brighten lives. Employee volunteer time in 2019 totaled more than 1,500 hours.



## Charity of Choice

PacificSource-sponsored and employee-powered: Each year, PacificSource employees across regional offices choose their Charities of Choice—a community organization to support in a meaningful way. PacificSource provides funding, while the employees roll up their sleeves to engage in creative volunteer opportunities that make a difference.



## 2019 Charities of Choice



Family Advocates | Boise  
Family violence aid and prevention



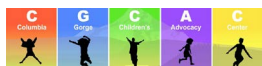
The Haven | Idaho Falls  
Housing and education services



Children's Village Foundation Inc. | Coeur d'Alene  
Family violence aid and prevention



Family Access Network | Bend  
Early education and youth services



Columbia Gorge Children's Advocacy Center | The Gorge  
Children and youth advocates



Harpers Playground | Portland  
Youth and disability services



CAHOOTS | Eugene  
Crisis Assistance Helping Out On The Streets



The Asante Foundation | Medford  
Community healthcare



Spring Meadow Resources | Helena  
Disability services



Big Brothers Big Sisters of Helena | Helena  
Youth services



CASA of Yellowstone County | Billings  
Court Appointed Special Advocates for children

Employee contributions:  
**\$18,000**

Total contributions:  
**\$103,489**

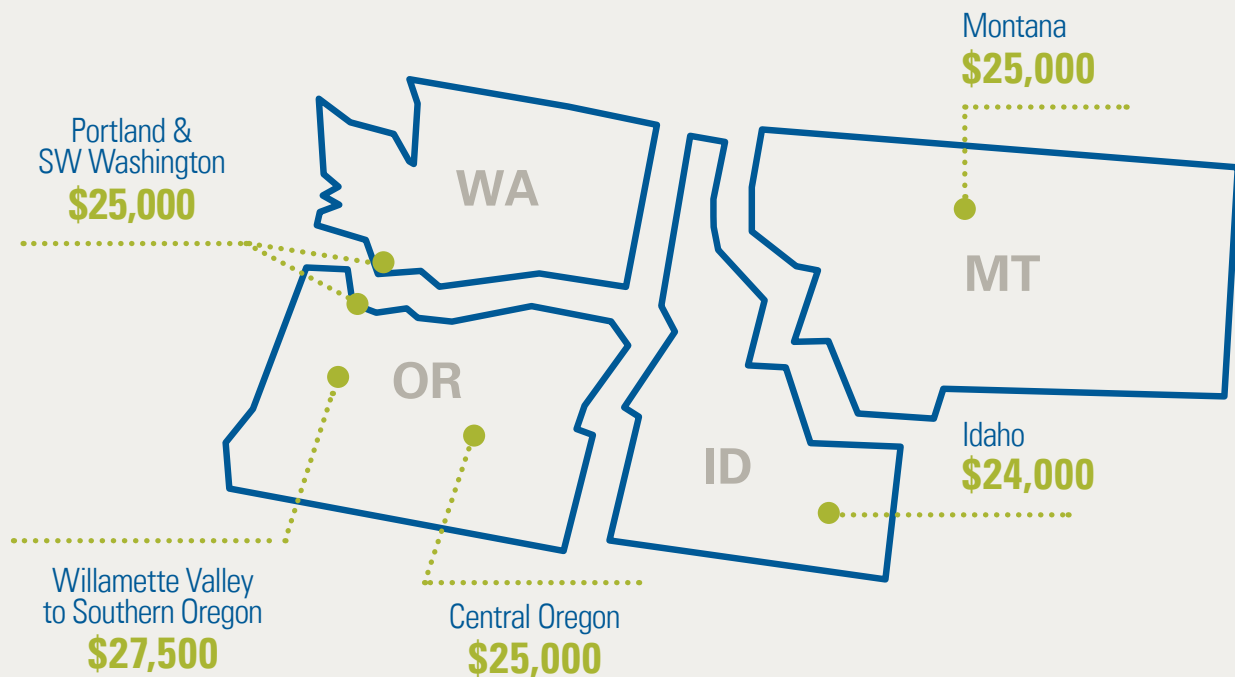


## Healthy Communities

With a focus on understanding how people learn, play, work, and age, we're busy supporting how communities can be improved by:

- Addressing social conditions that impact health—through supporting food security, housing, healthcare access, education, and transportation
- Fostering resilience, with a focus on early childhood, encouraging social connections, and promoting mental and emotional well-being

## Financial Support of Healthy Communities



## United Way

Our commitment and support for the United Way is an employee-powered endeavor, launched every year with a high-energy campaign to raise thousands of dollars through a variety of activities and employee donations. This year, the sum of employee support totaled \$131,787. And the enterprise contributed another \$50,000 for a combined total of \$181,787.

The support to United Way also extends to the annual Day of Caring at PacificSource: A team of employees spends four hours working at a United Way-supported organization. We also participate in the Loaned Executive program, allowing an employee to spend several months working on behalf of the United Way while remaining on PacificSource payroll and benefits.

For more information, please contact:

**Marian Blankenship**

Vice President, Community Strategy  
Executive Director, PacificSource  
Foundation for Health Improvement  
(541) 684-5221

**[PacificSource.com/Community](https://pacificsource.com/Community)**

[CharitableFoundation@pacificsource.com](mailto:CharitableFoundation@pacificsource.com)

