

Credentialing

Phone: 541-225-3747
Fax: 541-225-3644
Email: Credentialing@PacificSource.com

3108 Medicaid Enrollments to the State of Oregon

Email: 3108ORMedicaidProviderEnrollment@PacificSource.com

Contact for:

- General credentialing questions
- Check the status of credentialing
- Check the status of recredentialing
- Application questions

Contracting

Idaho

Fax: 208-433-4634
Email: IDContracting@PacificSource.com

Montana

Fax: 406-422-1010
Email: MTContracting@PacificSource.com

Oregon

Fax: 541-225-3643
Email: ORContracting@PacificSource.com

Washington

Fax: 541-225-3643
Email: WACContracting@PacificSource.com

Contact for:

- General contract questions
- New contract requests
- Check the status of a contract
- Renegotiate rates
- Application questions

Provider Operations

Commercial and Medicare requests

Fax: 541-225-3643
Email: ProvNetSup@PacificSource.com

Medicaid requests

Email: MedicaidProvNet@PacificSource.com

Contact for:

- Add, delete, or correct provider demographics
- Add or delete a provider from your group
- W9 and 1099 updates
- Roster and IPA updates

Provider Relations

Idaho

Phone: 855-247-7579
Fax: 208-433-4634
Email: IDProvNet@PacificSource.com

Montana

Phone: 855-247-7579
Fax: 406-422-1010
Email: MTProvNet@PacificSource.com

Oregon

Phone: 855-247-7575
Fax: 541-225-3643
Email: ORProviderRelations@PacificSource.com

Washington

Phone: 888-224-3556
Fax: 541-225-3643
Email: WAProvNet@PacificSource.com

Contact for:

- Provider education requests
- Request on-site visits
- InTouch training or troubleshooting
- Allowed amount requests
- Claim questions
- Claim denial research
- 835/EFT inquiries
- Verify Medicare or Medicaid participation

TTY: 711. We accept all relay calls.

PacificSource Health Plans | PacificSource Community Health Plans (Medicare)
PacificSource Community Solutions (Medicaid)