**Primary Care Provider (PCP) Change Form**

Usted puede recibir este documento en otro idioma, impreso en letra más grande o de cualquier otra manera que sea mejor para usted. Llame al número gratuito

(800) 431-4135. Los usuarios del servicio TTY pueden llamar al (800) 735-2900*.*

*You can get this letter in another language, large print, or another way that’s best for you. Call (800) 431-4135 TTY (800) 735-2900.*

If you want a new primary care provider (PCP), please fill out this form below and return it to us. The change will take effect the day the form is signed, unless you ask for a different effective date: \_\_\_/\_\_\_/\_\_\_\_\_\_\_

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| --- | --- | --- |
| **Member Information** | | |
| Last Name: | First Name: | MI: |
| Date of Birth: | Member ID Number: |  |
| **Change of Primary Care Provider (PCP)** | | |
| Requested PCP Name: | | |
| Clinic Name: | | |
| Provider NPI Number (optional) | | |

Member or Parent Signature Date

## Mail completed form to: Fax or email the completed form:

PacificSource Community Solutions (541) 322-6423

PO Box 5729 [CommunitySolutionsCS@pacificsource.com](mailto:CommunitySolutionsCS@pacificsource.com)

Bend, OR 97708-5729

If you have any questions or need help, please call our Customer Service Department at

(800) 431-4135 (TTY users, call (800) 735-2900).

We are open**:**

* **October 1 - January 31:** 8:00 a.m. to 8:00 p.m. local time zone, seven days a week.
* **February 1 - September 30:** 8:00 a.m. to 5:00 p.m. local time zone, Monday-Friday.

Sincerely,

Customer Service Team

PacificSource Community Solutions

Enclosure(s): Nondiscrimination Notice