Healthcare Interpreter Training and Support Program

Why we created this program

Our Healthcare Interpreter Training and Support Program:
- Helps you comply with the Oregon state requirement for providers to supply qualified or certified interpreters for patients.
- Furthers our mission to improve the healthcare experience and access to care.
- Helps you and PacificSource meet OHA's requirements for providing language access to patients with limited English proficiency.

Program details

We're committed to helping you succeed as a qualified healthcare interpreter. We provide 60 hours of OHA-approved training.

Training topics include:
- National Standards of Practice
- National Code of Ethics
- Interpreter modes and skills
- Medical terminology
- Anatomy and physiology

Upon successful completion of the training (100% attendance with a 70% score), our team will guide you through completing and submitting your application to become a qualified healthcare interpreter with the State of Oregon.

Class size is limited to 15 participants for optimal learning.

The training schedule is **eight hours daily, two days a week, for four consecutive weeks.**

Training is accessible for all by OHA's ADA standards. Participants with ADA accommodation needs should notify the instructor in advance to make reasonable accommodations based on individual needs.

How to get started

Click or type the link below to get started.

Apply now at PacSrc.co/hci-training-apply.

Use course code: HCIRegistration

We're here to help

For questions about the program, upcoming schedule, requirements, or enrollment contact our training team at HCI_Training@PacificSource.com or visit PacSrc.co/hci-training.

Email

HCI_Training@PacificSource.com

PacificSource.com/Medicaid

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Prerequisites

To participate in our training and support program, you must meet the following requirements:

- Be 18 years of age or older
- Must reside in the United States and have a valid driver's license, passport, or other government-issued identification
- Not be on the Medicaid Exclusion List (Exclusions.OIG.HHS.gov)
- Provide proof of language proficiency in English and the target language
- Have access to a computer with a camera and reliable internet connection

Cost

This program is provided at no cost to participants who meet the requirements.

Attendance rules

Participants must attend every scheduled class. We don't offer make-up sessions for missed classes. Missing more than 3 hours of any scheduled class will result in an automatic drop from the program and exclusion from any future training offered by PacificSource.

PacificSource