



Legacy Employee Health Plan: Crucial information for providers

Unique plan features



Legacy+ is the in-network choice for Legacy employees

The Legacy+ network is for employees and their dependents on the Legacy Employee Health Plan (LEHP). Providers in other networks are considered out-of-network for LEHP members. The Legacy+ directory can be found at LegacyProviderDirectory.PacificSource.com.

- All advanced imaging services must be provided by a Legacy facility.
- All lab services must be provided by in-network facilities. Please give lab orders to members to take to an in-network facility (unless labs are performed in-office).
- Please add a note to your patient's chart indicating that Legacy employees have only in-network benefits.
- When referring a member for other services, please refer the member to another Legacy+ network provider. Please contact PacificSource if you believe there is not an in-network provider available.



The plan has its own prior authorization list

For a copy of the list, or if you have questions, please contact our Care Management team at **888-691-8209**.

We encourage you to submit prior authorization requests through InTouch, accessible through OneHealthPort.com.

Questions?

971-222-1050, TTY: 771
We accept all relay calls

[PacificSource.com/
contact/provider](https://PacificSource.com/contact/provider)

For medical benefits and eligibility, contact Legacy Employee Customer Service: **844-520-5347**

Monday – Friday,
7:00 a.m. to 5:00 p.m.

LegacyEHP@PacificSource.com

[PacificSource.com/
Members/Groups/Legacy](https://PacificSource.com/Members/Groups/Legacy)

