



# Gender Affirming Care Team

The Gender Affirming Care Team helps our transgender and gender-diverse members and their providers navigate gender-affirming care services. The team includes trained staff who understand the needs of transgender and gender-diverse members.

## Gender-affirming support services

Here are some examples of gender-affirming support services:

- Surgery
- Hormone therapy
- Hair removal
- Voice therapy
- Mental and behavioral healthcare
- And more

## How the Gender Affirming Care Team can help

The Gender Affirming Care Team can help members to:

- Understand their benefits related to gender-affirming care
- Find gender-affirming medical and behavioral health providers
- Access community resources related to gender-affirming care
- Navigate gender-affirming treatment and coordinate care

The Gender Affirming Care Team can also help members and providers understand the authorization process.

PacificSource Health Plans | PacificSource Community Health Plans (Medicare) | PacificSource Community Solutions (Medicaid)

## Questions?

### Email

[GenderAffirmationTeam@PacificSource.com](mailto:GenderAffirmationTeam@PacificSource.com)

### Phone

PacificSource Medicare:  
**888-208-2218**, TTY: 711

PacificSource Community Solutions (Medicaid/Oregon Health Plan)

**888-208-2102**, TTY: 711

Non-Medicare/Non-Medicaid:  
**888-208-4758**, TTY: 711.

We accept all relay calls.

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