

# Legacy Employee Health Plan: Crucial information for providers

## Unique plan features



Legacy+ is the in-network choice for Legacy employees.

The Legacy+ Network is for employees and their dependents on the Legacy Employee Health Plan (LEHP). This is NOT the same as the Legacy Health Network. Providers in the Legacy Health Network and other networks would be considered out-of-network for LEHP members. The Legacy+ Directory can be found at [LegacyProviderDirectory.PacificSource.com](http://LegacyProviderDirectory.PacificSource.com).

- **All labs and advanced imaging services must be provided by a Legacy laboratory or facility. Please give the lab order to the member to take to a Legacy laboratory.**
- Please add a note to your patient's chart indicating that Legacy employees only have in-network benefits.
- When referring a member for other services, please refer the member to another Legacy+ network provider. Please contact PacificSource if you believe there is not an in-network provider available.



The plan has its own prior authorization list.

For a copy of the list or if you have questions, please contact our Care Management team.

- We encourage you to submit prior authorization requests through InTouch, accessible through [OneHealthPort.com](http://OneHealthPort.com).

For help with	Contact	Phone/email
Medical benefits and eligibility	Legacy Employee Customer Service	844-520-5347 (M-F, 7:00 a.m. to 5:00 p.m.) <a href="mailto:LegacyEHP@PacificSource.com">LegacyEHP@PacificSource.com</a>
Prior authorization	PacificSource Care Management	888-691-8209
Administrative questions	Your PacificSource Provider Representative	<a href="http://PacificSource.com/contact/provider">PacificSource.com/contact/provider</a>

### Questions?

**Direct** 971-222-1050

**Toll-free** 844-520-LEHP (5347)

[PacificSource.com/  
members/groups/legacy](http://PacificSource.com/members/groups/legacy)

