



Beyond what's required

2023 Health Plans for Montana Small Groups | 1–50



Here to help

Since our founding in 1933,

we've learned a lot about keeping members and employers satisfied. Year in and year out, we've invested in the relationships and technologies that mean a better experience for all.

Our staff is right here in the Northwest. We answer member calls in less than 30 seconds on average, according to internal call reports. And we're committed to doing what it takes to keep clients happy.





PacificSource is a **not-for-profit community health plan**. We don't answer to shareholders, but to members, providers, producers, and employers—the people who depend on our products and services.

Health plans that focus on the right things: **members**, **providers**, and **communities**



A unique, not-for-profit partnership

PacificSource is different. We're a local health insurer that works closely with highly rated providers to deliver exceptional member experience.



Integrated care that revolves around members

This patient-centered approach is enabled by close collaboration with our provider partners, supported by best-in-class data analytics.



High-value care and lower costs

We strive to compensate providers fairly, based on quality of outcomes and overall value—not volume.



Ongoing investment in community health

As a not-for-profit insurer, PacificSource continually invests in our own neighborhoods, through financial aid and access to healthcare for diverse populations and those most in need.

98%

That's our average employer satisfaction rating, based on surveys conducted March 2021 – February 2022. The remaining 2%? We're working on it.

Benefits that go beyond what's required



Expanded telehealth coverage

Members can see a doctor without leaving home. Your employees get the care they need, where and when they need it.



No referrals required with any plan

Our plans don't require members to visit a primary care doctor before seeing a specialist. (Some specialists may have their own referral requirements.)



No-cost preventive care and preventive drugs

We're pleased to offer \$0 copays on:

- Well-baby and well-child care
- Annual checkups
- Prenatal consultations
- Preventive mammograms and colonoscopies
- Immunizations
- Dozens of preventive drugs—including 82 more than the law requires



Human service

No automated phone trees or offshore call centers.



Client service that puts you first

You'll have a dedicated representative who's focused on you, your plan details, and helping you control costs.

PacificSource Health Plans covers more than 234,000 members and their families in the Greater Northwest.

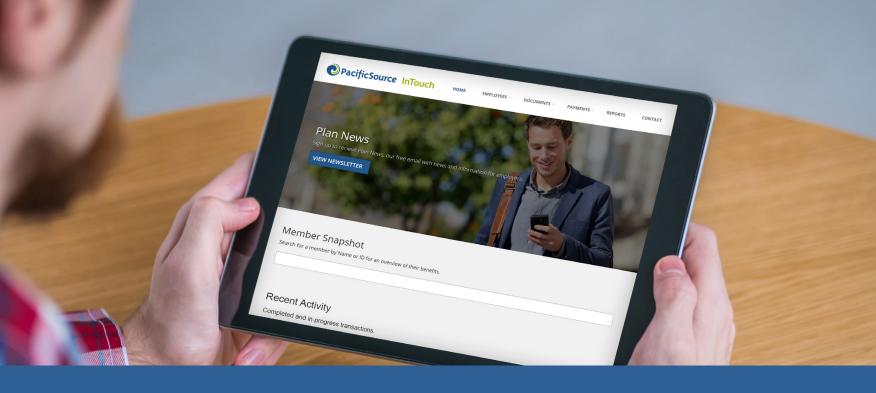
Our business clients include companies working in a variety of industries.

That's experience we can leverage to help you.



Source: monthly enrollment report, March 2022





InTouch puts you in charge



Manage employee benefits from your computer, phone, or tablet, 24/7.

You'll have employer-only access to all your insurance information through our secure online portal.

With InTouch for Employers you can:

Easily pay your bill

View statements, pay online, and review payment history.

Manage enrollment status

Easily add, update, and delete employee information.

Run reports

Know who and how many employees are covered.

ID cards

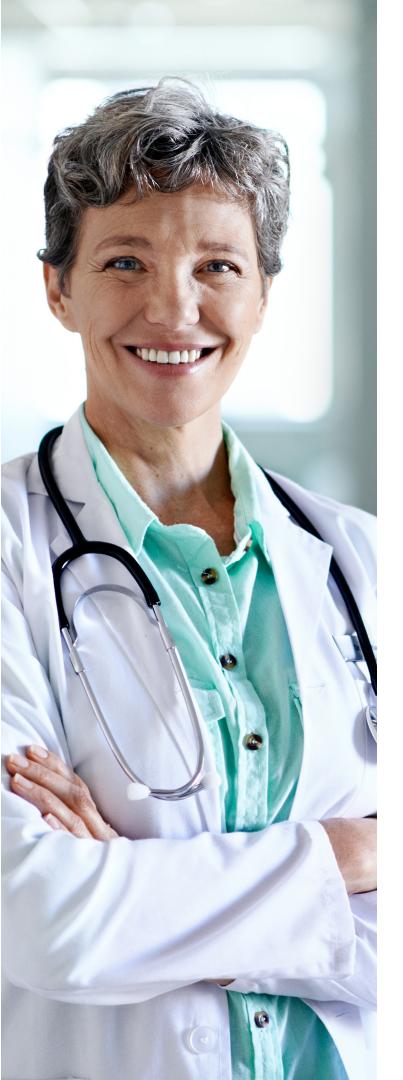
Request ID cards or print them on demand.

Get info on demand

See benefit summaries, your contract, handbooks, and more.

Keep in touch

Easy-to-find contact information for your PacificSource representatives.





The Navigator difference

A coordinated network of highly rated medical professionals

Your provider network determines which doctors and hospitals are covered at the highest benefit level.

In Montana, the Navigator network includes, among many others: Billings Clinic, St. Patrick Hospital, Logan Health, St. Peter's Health, SCL Health, and Community Medical Centers. Plus thousands of independent practitioners, including acupuncture, chiropractic, and naturopathic care providers.

Navigator also offers out-of-network benefits, for greater freedom and choice.

Navigator

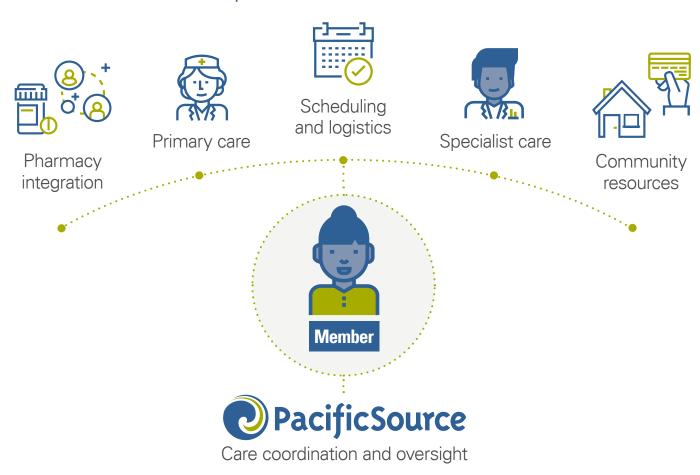
Cost-effective care coordination that puts members at the center

Navigator is a coordinated care product designed to advance the ideal member experience. Each member's care is managed within a network of local, highly rated healthcare providers focused on quality outcomes.

With Navigator, you get a health plan that:

- Promotes better member healthcare engagement
- Provides empowering self-management tools
- Employs cost controlling measures
- Emphasizes shared decision-making with providers

Employees experience seamless, accountable care from a dedicated team of providers.





Give your staff the doctors and hospitals they want.

We've partnered with well-respected health centers and hospitals in the region to provide members and their families with quality care.

Montana

Statewide













Idaho

Blackfoot Boise Idaho Falls Nampa/Caldwell Pocatello Twin Falls

































Washington











How Navigator benefits employers



Multiple plan designs



Controlled costs



Clinical integration



Unified communications

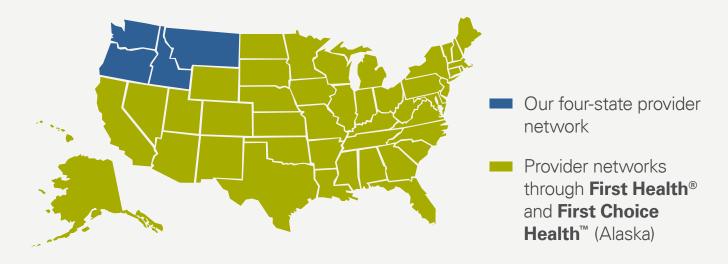


Navigator is available for purchase by businesses located in any Montana county.



In-network, nationwide







Outside the Northwest?



With **Navigator**, your in-network coverage goes with you thanks to partnerships with **First Health**[®] and **First Choice Health**.™

2023 Montana | Navigator Small Group Medical Plans

																							HSA-QUALIFIED PLANS									
	Platinu	ım 500^	Gold	1000^	Gold	2000^	Gold	3000^	Silve	r 3000	Silver	4500^	Silver	5500^	Silver	6500^	Bronz	e 8150	Bronze	9 8700^	Bronz	e 9100	Gold HS	SA 3000	Silver H	SA 3000	Silver H	SA 4800	Silver H	ISA 5500	Bronze H	HSA 7050
	IN NETWORK	OUT OF NETWORK	IN NETWORK	OUT OF NETWORK	IN NETWORK	OUT OF NETWORK	IN NETWORK	OUT OF NETWORK	IN NETWORK	OUT OF NETWORK	IN NETWORK	OUT OF NETWORK	IN NETWORK	OUT OF NETWORK	IN NETWORK	OUT OF NETWORK	IN NETWORK	OUT OF NETWORK	IN NETWORK	OUT OF NETWORK	IN NETWORK	OUT OF NETWORK	IN NETWORK	OUT OF NETWORK	IN NETWORK	OUT OF NETWORK	IN NETWORK	OUT OF NETWORK	IN NETWORK	OUT OF NETWORK		OUT OF NETWORK
Deductible Individual / Family	\$500 / \$1,000	\$1,000 / \$2,000	\$1,000 / \$2,000	\$2,000 / \$4,000	\$2,000 / \$4,000	\$4,000 / \$8,000	\$3,000 / \$6,000	\$4,000 / \$8,000	\$3,000 / \$6,000	\$6,000 / \$12,000	\$4,500 / \$9,000	\$9,000 / \$18,000	\$5,500 / \$11,000	\$11,000 / \$22,000	\$6,500 / \$13,000	\$13,000 / \$26,000	\$8,150 / \$16,300	\$16,300 / \$32,600	\$8,700 / \$17,400	\$17,400 / \$34,800	\$9,100 / \$18,200	\$18,200 / \$36,400	\$3,000 / \$6,000	\$6,000 / \$12,000	\$3,000 / \$6,000	\$6,000 / \$12,000	\$4,800 / \$9,600	\$9,600 / \$19,200	\$5,500 / \$11,000	\$11,000 / \$22,000	\$7,050 / \$14,100	\$14,100 / \$28,200
Out-of-Pocket Maximum Individual / Family	\$3,000 / \$6,000	\$6,000 / \$12,000	\$6,500 / \$13,000	\$13,000 / \$26,000	\$6,500 / \$13,000	\$13,000 / \$26,000	\$5,500 / \$11,000	\$11,000 / \$22,000	\$9,100 / \$18,200	\$18,200 / \$36,400	\$9,100 / \$18,200	\$18,200 / \$36,400	\$9,100 / \$18,200	\$18,200 / \$36,400	\$9,100 / \$18,200	\$18,200 / \$36,400	\$8,150 / \$16,300	\$16,300 / \$32,600	\$8,700 / \$17,400	\$17,400 / \$34,800	\$9,100 / \$18,200	\$18,200 / \$36,400	\$3,000 / \$6,000	\$6,000 / \$12,000	\$7,050 / \$14,100	\$14,100 / \$28,200	\$4,800 / \$9,600	\$9,600 / \$19,200	\$5,500 / \$11,000	\$11,000 / \$22,000	\$7,050 / \$14,100	\$14,100 / \$28,200
		25% after		25% after		25% after	<u> </u>	25% after	<u> </u>	25% after		25% after	<u> </u>	25% after		25% after		0% after		0% after		0% after		0% after	1	25% after		0% after		0% after		0% after
Preventive Services	Covered in full	deductible ¹ 50% after	Covered in full	deductible ¹ 50% after	Covered in full	deductible ¹ 50% after	Covered in full	deductible ¹ 50% after	Covered in full	deductible ¹ 50% after	Covered in full	deductible ¹ 50% after	Covered in full	deductible ¹ 50% after	Covered in full	deductible ¹ 50% after	Covered in full	deductible ¹	Covered in full	deductible ¹	Covered in full	deductible ¹ 0% after	Covered in full	deductible ¹	Covered in full	deductible ¹ 50% after	Covered in full	deductible ¹ 0% after	Covered in full	deductible ¹ 0% after	Covered in full	deductible ¹ 0% after
Preventive Drug Coverage	Covered in full	deductible	Covered in full	deductible	Covered in full	deductible	Covered in full	deductible	Covered in full	deductible	Covered in full	deductible	Covered in full	deductible	Covered in full	deductible	Covered in full	0% after deductible	Covered in full	0% after deductible	Covered in full	deductible	Covered in full	0% after deductible	Covered in full	deductible	Covered in full	deductible	Covered in full	deductible	Covered in full	deductible
Accident Benefit		ull up to \$500, ys of accident.		ull up to \$500, ys of accident.	Covered in fu within 90 day	1	Covered in fu within 90 day	ys of accident.	Covered in fu within 90 day		Covered in forwithin 90 day		Within 90 day	ull up to \$500, ys of accident.	Covered in fu within 90 day		Covered in fi within 90 day		Covered in fu within 90 day		Covered in fu within 90 day		Covered in fu within 90 day		Covered in fu within 90 day		Covered in ful within 90 days		Covered in fu within 90 day	ys of accident.	Covered in full within 90 days	
Office visits Primary (including behavioral health), Urgent Care, and Specialist	Primary/Urgent: \$10 no deductible Specialist: \$20 no deductible	50% after deductible	Primary/Urgent: \$30 no deductible Specialist: \$60 no deductible	50% after deductible	Primary/Urgent: \$30 no deductible Specialist: \$60 no deductible	50% after deductible	Primary/Urgent: \$35 no deductible Specialist: \$70 no deductible	50% after deductible	Primary/Urgent: \$35 no deductible Specialist 40% after deductible	50% after deductible	Primary/Urgent: \$35 no deductible Specialist: \$70 no deductible	50% after deductible	Primary/Urgent: \$30 no deductible Specialist: \$60 no deductible	50% after deductible	Primary/Urgent: \$30 no deductible Specialist: \$60 no deductible	50% after deductible	Primary/Urgent: \$40 no deductible Specialist: 0% after deductible	0% after deductible	Primary/Urgent: \$50 no deductible Specialist: 0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	20% after deductible	50% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible
Telehealth	Covered in full	50% after deductible	Covered in full	50% after deductible	Covered in full	50% after deductible	Covered in full	50% after deductible	Covered in full	50% after deductible	Covered in full	50% after deductible	Covered in full	50% after deductible	Covered in full	50% after deductible	Covered in full	0% after deductible	Covered in full	0% after deductible	Covered in full	0% after deductible	0% after deductible	0% after deductible	20% after deductible	50% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible
Inpatient hospital	20% after deductible	50% after deductible	30% after deductible	50% after deductible	30% after deductible	50% after deductible	30% after deductible	50% after deductible	40% after deductible	50% after deductible	30% after deductible	50% after deductible	30% after deductible	50% after deductible	30% after deductible	50% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	20% after deductible	50% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible
Lab / X-ray	20% after deductible	50% after deductible	30% after deductible	50% after deductible	30% after deductible	50% after deductible	30% after deductible	50% after deductible	40% after deductible	50% after deductible	30% after deductible	50% after deductible	30% after deductible	50% after deductible	30% after deductible	50% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	20% after deductible	50% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible
Physical, Occupational, and Speech Therapy	20% after deductible	50% after deductible	30% after deductible	50% after deductible	30% after deductible	50% after deductible	\$35 no deductible	50% after deductible	40% after deductible	50% after deductible	30% after deductible	50% after deductible	30% after deductible	50% after deductible	30% after deductible	50% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	20% after deductible	50% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible
Outpatient Surgery	20% after deductible	50% after deductible	30% after deductible	50% after deductible	30% after deductible	50% after deductible	30% after deductible	50% after deductible	40% after deductible	50% after deductible	30% after deductible	50% after deductible	30% after deductible	50% after deductible	30% after deductible	50% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	20% after deductible	50% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible
Emergency Services															\$250 plus 30% after deductible		0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	20% after deductible	20% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible
Chiropractic / Acupuncture Visits per benefit period: Chiro: 10 / Acu: 12	\$10 no deductible	50% after deductible	\$30 no deductible	50% after deductible	\$30 no deductible	50% after deductible	\$35 no deductible	50% after deductible	\$35 no deductible	50% after deductible	\$35 no deductible	50% after deductible	\$30 no deductible	50% after deductible	\$30 no deductible	50% after deductible	\$40 no deductible	0% after deductible	\$50 no deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	20% after deductible	50% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible
Prescription (Rx) Drug Coverage Out-of-network: 30-day max fill, no more than 3 per year	Tier 1: \$5 no deductible Tier 2: \$15 no deductible Tier 3: \$50 no deductible Tier 4: \$250 no deductible	50% after deductible	Tier 1: \$10 no deductible Tier 2: \$35 no deductible Tier 3: \$60 no deductible Tier 4: \$250 no deductible	50% after deductible	Tier 1: \$10 no deductible Tier 2: \$35 no deductible Tier 3: \$60 no deductible Tier 4: \$250 no deductible	50% after deductible	Tier 1: \$10 no deductible Tier 2: \$35 no deductible Tier 3: \$60 no deductible Tier 4: \$250 no deductible	50% after deductible	Tier 1: \$15 no deductible Tier 2: \$60 no deductible Tier 3: \$100 no deductible Tier 4: \$250 no deductible	50% after deductible	Tier 1: \$15 no deductible Tier 2: \$60 no deductible Tier 3: \$100 no deductible Tier 4: \$250 no deductible	50% after deductible	Tier 1: \$15 no deductible Tier 2: \$60 no deductible Tier 3: \$100 no deductible Tier 4: \$250 no deductible	50% after deductible	Tier 1: \$15 no deductible Tier 2: \$60 no deductible Tier 3: \$100 no deductible Tier 4: \$250 no deductible	50% after deductible	0% after deductible	0% after deductible	Tier 1: \$25 no deductible Tier 2: \$100 no deductible Tier 3: \$200 no deductible Tier 4: \$500 no deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	20% after deductible	50% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible	0% after deductible

[^]This plan available with or without adult vision.

¹Well-baby/well-child care and preventive mammograms are covered in full both in and out of network.

This is a brief summary. Contact us at MontanaSales@PacificSource.com or go to PacificSource.com for details or to see a plan's Summary of Benefits.

Accessibility help: for assistance reading this table or the rest of the document, please call us at 888-977-9299, TTY: 711. We accept all relay calls.

Decide on dental



Good dental health can lead to better overall health.

You can group our dental plans with your health plans, or select dental-only.

Dental options to fit your company's needs

Our Dental Choice, Kids Dental Choice, and Dental Choice Plus plans allow your employees to visit any dental provider.

With our Voluntary Dental option, your employees pay the full premium as if they were buying their own dental plan, but they get benefits that typically come with a group plan.

Voluntary Dental is available with our non-Plus plans to groups with 10 or more enrolled employees. Additional guidelines and requirements apply.

2023 Montana | Small Group Dental Plans

	Dental Choice Core	Dental Choice 0-20-50 750	Dental Choice 0-20-50 1000 or 0-20-50 1500	Dental Choice Plus 0-20-50 25-1000 or 0-20-50 25-1500	Dental Choice Plus 0-20-50 50-1000 or 0-20-50 50-1500	Kids Dental Choice 0-20-50 or 20-40-50 (coverage for members age 18 and under)
	No network needed	No network needed	No network needed	No network needed	No network needed	No network needed
Group Size Required for Standalone Policy	1+	1+	1+	1+	1+	1+
	ANY PROVIDER	ANY PROVIDER	ANY PROVIDER	ANY PROVIDER	ANY PROVIDER	ANY PROVIDER
Annual Deductible Individual / Family	\$50 / \$150	\$50 / \$150	\$50 / \$150	\$25 / \$75	\$50 / \$150	\$50 / \$150
Annual Maximum Benefit Per person, age 19 and older	\$500 on Class II services	\$750	\$1,000 or \$1,500	\$1,000 or \$1,500	\$1,000 or \$1,500	N/A
Pediatric Out-of-Pocket Maximum Individual/Family, age 18 and younger	\$375 / \$750	\$375 / \$750	\$375 / \$750	\$375 / \$750	\$375 / \$750	\$375 / \$750
	NO DEDUCTIBLE, MEMBER PAYS:	NO DEDUCTIBLE, MEMBER PAYS:	NO DEDUCTIBLE, MEMBER PAYS:	NO DEDUCTIBLE, MEMBER PAYS:	NO DEDUCTIBLE, MEMBER PAYS:	NO DEDUCTIBLE, MEMBER PAYS:
Class I Services	Covered in full	Covered in full	Covered in full	Covered in full	Covered in full	Covered in full or 20%
	AFTER DEDUCTIBLE, MEMBER PAYS:	AFTER DEDUCTIBLE, MEMBER PAYS:	AFTER DEDUCTIBLE, MEMBER PAYS:	AFTER DEDUCTIBLE, MEMBER PAYS:	AFTER DEDUCTIBLE, MEMBER PAYS:	AFTER DEDUCTIBLE, MEMBER PAYS:
Class II Services	20%	20%	20%	20%	20%	20% or 40%
Class III Services	50% (age 19+ not covered)	50%	50%	50%	50%	50%
Exclusion Period Per person, age 19 and older	Class II: 6 months	Class II: 6 months; Class III 12 months	Class III: 12 months	None	None	None
Cosmetic Orthodontia*	N/A	Optional; \$1,000 lifetime max	Optional; \$1,000 lifetime max	Optional; \$1,000 lifetime max	Optional; \$1,000 lifetime max	N/A

Plan names explained: Choice—Indemnity plans | Plus—No exclusion periods

*Additional eligibility requirements may apply. This is a brief summary. For more details, contact us at MontanaSales@PacificSource.com or search Summary of Benefits at PacificSource.com. Accessibility help: for assistance reading this table or the rest of the document, please call us at **888-977-9299**, TTY: 711. We accept all relay calls.

What's covered?



Here is a brief list of services and treatments most commonly asked about. Go to PacificSource.com to get all the details.

Class I: Preventive Services

- Exams and x-rays
- Dental cleanings (prophylaxis or periodontal maintenance)
- Fluoride applications
- Sealant on bicuspids and permanent molars (kids through age 18 only)
- Brush biopsies

Class II: Basic Services

- Simple extractions
- Periodontal scaling and root planing and/or curettage
- Full mouth debridement
- Fillings, including composite
- Complicated oral surgery
- Endodontic (pulp therapy and root canal therapy)
- Periodontal surgery

Class III: Major Services

- Full, immediate, or overdentures
- Crowns and bridges
- Child orthodontia (medically necessary only; all plans; kids through age 18)

Cosmetic Orthodontia

- Available to groups with 26-50 enrolled employees.
- Available with any dental plan purchased direct through PacificSource (except Core and Kids plans)
- \$1,000 lifetime max, 12-month wait period; wait period reduced or eliminated with prior orthodontia coverage

Focus on **vision**



Our vision plans focus on wellness and prevention.

Vision for kids

All of our medical plans include full coverage for in-network pediatric eye exams. Out-of-network eye exams are covered up to \$40 with no deductible.

After that, the member pays 100%. Pediatric vision hardware is covered in full up to \$150. After that, it's subject to an in-network deductible and then a cost-share fee up to 50%, depending on the plan.

Vision for adults

Many of our medical plans include coverage for adult eye exams and vision hardware. When visiting an in-network provider, **eye exams are covered in full.** Out-of-network eye exams are covered up to \$40 with no deductible. After that, the member pays 100%. **Adult vision hardware is covered in full up to \$150**.

For more details on our vision benefits, please contact your broker or our team at the contact information listed on the back of this brochure.

Choose one plan, or more



All our plans are designed to help members feel well and stay healthy, including benefits for preventive care, \$0 annual physicals, and most vaccinations.

Our Right Fit options let your employees choose the premium and coverage that suit them best.

- Employees may choose from two to four different products.
- There's no minimum enrollment, but the number of plans you offer can't exceed the number of enrolling employees.

• Employees can change products during open enrollment.

• Minimum employer contribution: 50% employee/0% dependents of your lowest-cost plan.

Underwriting guidelines apply.

HSA

Right Fit

Health Savings Accounts (HSA) are a win-win

HSA-qualified plans help employees save money for healthcare expenses, such as deductibles and coinsurance. They also help employers save premium dollars—and your contributions to HSA accounts are exempt from payroll taxes.

Health Reimbursement Arrangements (HRA) to combat costs

HRA

With an HRA, you reimburse some of your employees' medical expenses. You control how much to contribute and which types of expenses are eligible. And if you choose PacificSource Administrators, Inc., they can take care of claims filing and reimbursement through Easy Pay.

At a glance, your PacificSource coverage includes:



No-cost wellness programs to encourage employee fitness, nutrition, and behavioral health



Education reimbursement up to \$150 for health and wellness classes



Pediatric vision benefits with all plans, and adult vision on a select few



No-cost care management for chronic conditions



Affordable fitness center access from our partner, Active&Fit Direct™



Prenatal program for expectant parents



\$500 accident benefit for covered services due to an accident outside



Easy online access for you and your employees



of work



Home delivery of prescriptions—up to a 90-day supply



24-Hour NurseLine at no cost



Worry-free travel with global emergency services from Assist America®

Additional benefits are not considered insurance.

Next steps:



Choose a health plan or plans

Shop online at PacificSource.com/shop-plans/employers/small-group



Decide on dental



Enroll

Contact your broker

or call us at

888-958-5788, TTY: 711

We accept all relay calls

We're here to help.

We know that each step may require guidance, so please contact us with any questions.

Monday through Friday from 8:00 a.m. to 5:00 p.m.

Phone: 888-492-2875

TTY: 711. We accept all relay calls.

Email: MontanaSales@PacificSource.com

PacificSource.com