

Credentialing

Oregon and Washington

Phone: 541-225-3747

Fax: 541-225-3644

Email: Credentialing@PacificSource.com

Idaho and Montana

Phone: 855-247-7579

Fax: 208-433-4604

Email: IDMTCredentialing@PacificSource.com

Contact for:

- General credentialing questions
- Check the status of credentialing
- Check the status of recredentialing
- Application questions

Contracting

Idaho

Fax: 208-433-4634

Email: IDcontracting@PacificSource.com

Montana

Fax: 406-422-1010

Email: MTcontracting@PacificSource.com

Oregon

Fax: 541-225-3643

Email: ORcontracting@PacificSource.com

Washington

Fax: 541-225-3643

Email: WAcontracting@PacificSource.com

Contact for:

- General contract questions
- New contract requests
- Check the status of a contract
- Renegotiate rates
- Application questions

Provider Operations

Phone: 800-624-6052

Fax: 541-225-3643

Email: ProviderNetSupport@PacificSource.com

3108 Medicaid Enrollments to the State of Oregon

Email: MedicaidProvNet@PacificSource.com

Contact for:

- Check provider participation status
- Verify Medicare or Medicaid participation
- Add, delete, or correct provider demographics
- Add or delete a provider from your group
- W9 and 1099 updates
- Roster and IPA updates

Provider Service

Oregon

Phone: 855-247-7575

Fax: 541-225-3643

Email: ORProviderService@PacificSource.com

Idaho

Phone: 855-247-7579

Fax: 208-433-4634

Email: IDProvNet@PacificSource.com

Montana

Phone: 855-247-7579

Fax: 406-422-1010

Email: MTProvNet@PacificSource.com

Washington

Phone: 888-224-3556

Fax: 541-225-3643

Email: WAProvNet@PacificSource.com

Contact for:

- Provider education requests
- Request on-site visits
- InTouch training or troubleshooting
- Allowed amount requests
- Claim questions
- Claim denial research
- 835/EFT inquiries

TTY: 711. We accept all relay calls.