

## Credentialing

### Oregon and Washington

Phone: 541-225-3747

Fax: 541-225-3644

Email: [Credentialing@PacificSource.com](mailto:Credentialing@PacificSource.com)

### Idaho and Montana

Phone: 541-225-3747

Fax: 208-433-4604

Email: [IDMTCredentialing@PacificSource.com](mailto:IDMTCredentialing@PacificSource.com)

#### Contact for:

- General credentialing questions
- Check the status of credentialing
- Check the status of recredentialing
- Application questions

## Contracting

### Idaho

Fax: 208-433-4634

Email: [IDcontracting@PacificSource.com](mailto:IDcontracting@PacificSource.com)

### Montana

Fax: 406-422-1010

Email: [MTcontracting@PacificSource.com](mailto:MTcontracting@PacificSource.com)

### Oregon

Fax: 541-225-3643

Email: [ORcontracting@PacificSource.com](mailto:ORcontracting@PacificSource.com)

### Washington

Fax: 541-225-3643

Email: [WAcontracting@PacificSource.com](mailto:WAcontracting@PacificSource.com)

#### Contact for:

- General contract questions
- New contract requests
- Check the status of a contract
- Renegotiate rates
- Application questions

## Provider Operations

Fax: 541-225-3643

Email: [ProviderNetSupport@PacificSource.com](mailto:ProviderNetSupport@PacificSource.com)

### 3108 Medicaid Enrollments to the State of Oregon

Email: [MedicaidProvNet@PacificSource.com](mailto:MedicaidProvNet@PacificSource.com)

#### Contact for:

- Add, delete, or correct provider demographics
- Add or delete a provider from your group
- W9 and 1099 updates
- Roster and IPA updates

## Provider Service

### Oregon

Phone: 855-247-7575

Fax: 541-225-3643

Email: [ORProviderService@PacificSource.com](mailto:ORProviderService@PacificSource.com)

### Idaho

Phone: 855-247-7579

Fax: 208-433-4634

Email: [IDProvNet@PacificSource.com](mailto:IDProvNet@PacificSource.com)

### Montana

Phone: 855-247-7579

Fax: 406-422-1010

Email: [MTProvNet@PacificSource.com](mailto:MTProvNet@PacificSource.com)

### Washington

Phone: 888-224-3556

Fax: 541-225-3643

Email: [WAProvNet@PacificSource.com](mailto:WAProvNet@PacificSource.com)

#### Contact for:

- Provider education requests
- Request on-site visits
- InTouch training or troubleshooting
- Allowed amount requests
- Claim questions
- Claim denial research
- 835/EFT inquiries
- Verify Medicare or Medicaid participation

**TTY: 711. We accept all relay calls.**