

Credentialing

Phone 541-225-3747
Fax 541-225-3644
Email Credentialing@PacificSource.com

Contact for:

- General credentialing questions
- Check the status of credentialing
- Check the status of recredentialing
- Application questions

Contracting

Idaho

Fax 208-433-4634
Email IDContracting@PacificSource.com

Montana

Fax 406-422-1010
Email MTContracting@PacificSource.com

Oregon

Fax 541-225-3643
Email ORContracting@PacificSource.com

Washington

Fax 541-225-3643
Email WACContracting@PacificSource.com

Contact for:

- General contract questions
- New contract requests
- Check the status of a contract
- Renegotiate rates
- Application questions

Provider Operations

Fax 541-225-3643
Email ProviderNetSupport@PacificSource.com

3108 Medicaid Enrollments to the State of Oregon

Email MedicaidProvNet@PacificSource.com

Contact for:

- Add, delete, or correct provider demographics
- Add or delete a provider from your group
- W9 and 1099 updates
- Roster and IPA updates

Provider Service

Oregon

Phone 855-247-7575
Fax 541-225-3643
Email ORProviderService@PacificSource.com

Idaho

Phone 855-247-7579
Fax 208-433-4634
Email IDProvNet@PacificSource.com

Montana

Phone 855-247-7579
Fax 406-422-1010
Email MTProvNet@PacificSource.com

Washington

Phone 888-224-3556
Fax 541-225-3643
Email WAProvNet@PacificSource.com

Contact for:

- Provider education requests
- Request on-site visits
- InTouch training or troubleshooting
- Allowed amount requests
- Claim questions
- Claim denial research
- 835/EFT inquiries
- Verify Medicare or Medicaid participation

TTY: 711. We accept all relay calls.