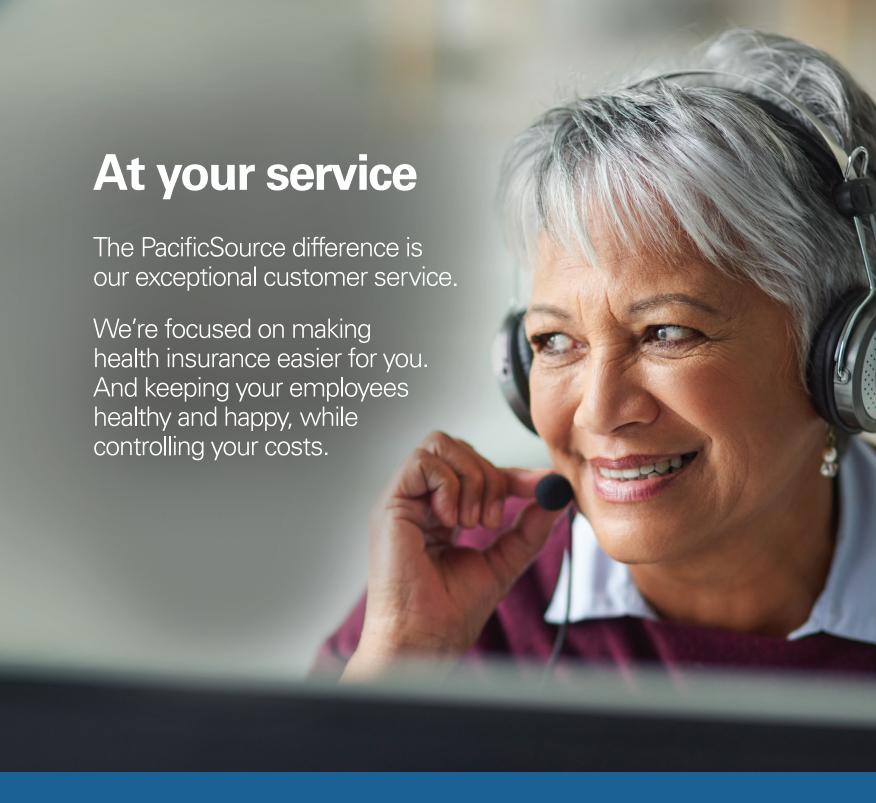


Ensuring the health of your employees



2020 Health plans for **Montana** small groups | 1–50



We've been putting members first with outstanding service since 1933.

Health insurance made simple.

Plus more flexibility and greater in-network access.



Four-state in-network area

Our new products for 2020 offer multi-state access to in-net-work providers in Idaho, Montana, Oregon, and Washington.



Dedicated service representatives

A dedicated single point of contact who understands the needs of you and your employees.



Online access to manage benefits

Manage your company's health insurance benefits with an easy-to-use, secure website, InTouch for Employers.



The right plans

Give your employees a choice by offering up to four health plan options. Subject to underwriting guidelines.

98.3%

It's almost 100%. And, it's PacificSource's employer customer satisfaction rating (based on our survey of employer customers conducted January through March of 2019). And it means you and your employees will very likely be happy with us.

Healthy, happy employees.

Give your employees the health insurance benefits they want.



Doctors on call Phone and video-based doctor visits from Teladoc® and other telemedicine providers, including behavioral health (for adults), around the clock, for the price of an office visit, or less.



No referrals needed with any plan | Our plans don't require employees to visit their primary care provider before seeing a specialist. (Some specialists may have their own referral requirements.)



\$0 copays on preventive care and select preventive prescription drugs | No charge on well baby/well child care, preventive physicals, preventive mammograms, immunizations, preventive colonoscopies, and more, when receiving care from in-network providers. Plus, select preventive prescriptions are also available at no charge from in-network pharmacies.

Customer service that saves you time and effort.



Personal member service for employees | We answer our phones with real people, not automated computer phone trees. And we do it in 30 seconds or less, on average, according to internal call reports. We're super-responsive on email, too.



Personal client service for you A dedicated representative who's focused on you, your plan details, and helping you control costs.



So you can focus on your business | Get questions answered and issues resolved, fast.

We cover more than **187,000** employees and their families in the Greater Northwest.*

PacificSource business clients include companies working in a variety of industries.

That's experience we can leverage to help you with your specific needs.



*based on monthly enrollment report from March 2019





Manage your employees' benefits through our **online tools**.

Secure, convenient, employer-only access to your health plan via our portal, InTouch.



Easily pay your bill

View statements, pay online, and review payment history.

Manage enrollment status

Easily add new and update existing employee information, and delete terminations.

Run reports

Know who and how many employees are covered.

ID cards

Request ID cards and print temporary ones.

Info on demand

Get benefit summaries, your contract, handbooks, and more.

Keep in touch

Easy-to-find contact info for your PacificSource representatives.

Choosing a product.



Our health plan products are a unique combination of networks and plan designs to fit the needs of you and your employees.

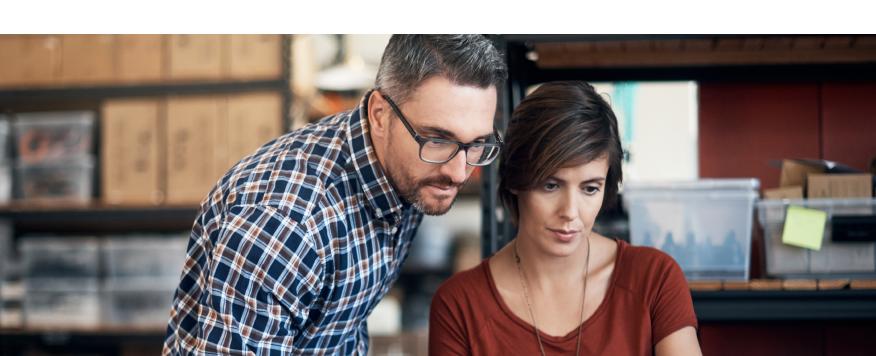
For 2020 we're offering Montana businesses two new product portfolios: **Navigator** and **Voyager**.

These new products are part of our continued effort to simplify how members make informed decisions about their health and promote more engagement with their healthcare providers. The products further refine our mission to provide you with quality of care, accountability, access, affordability, and member choice.

new

Navigator and Voyager Networks

Choosing the best product for your business includes choosing provider networks. Your provider network determines which doctors, hospitals, and other healthcare providers are covered by in-network benefits for you and your employees. All of our Navigator and Voyager products also offer out-of-network benefits, for more freedom and choice.



Navigator

Navigator is our coordinated care product, where a member's personal provider is navigating care within a coordinated network of health professionals who are focused on the individual throughout their health journey.

Navigator products are designed to support member engagement and promote shared decision making with providers.

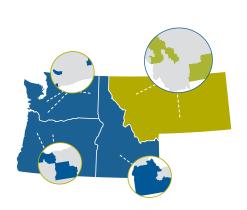
Navigator gives access to a broad array of in-network providers, including local providers, providers within our four-state area, and those available for urgent and emergent conditions while traveling nationally through contracts with First Health[®], and in Alaska through contracts with First Choice Health[™].

Our provider partners give members personalized care through high-quality health management and help members better understand the costs associated with their health.



It's available in Carbon, Flathead, Lake, Lewis and Clark, Missoula, Musselshell, Park, Stillwater, Sweet Grass, and Yellowstone counties.

Navigator products feature in-network coordinated care provider partners in each of our four states. See partners >



Montana:

Billings Helena Kalispell Missoula

Oregon:

Bend Portland Metro

Idaho:

Boise Pocatello Twin Falls

Washington:

Spokane Tacoma Vancouver



How Navigator benefits employers

Employees experience seamless accountable care, the result of the efficiencies and expertise of a dedicated team of providers.



Multiple plan designs



Controlled costs



Clinical integration



Unified communications

Give your staff the doctors and hospitals they want.

We've partnered with well-respected health centers and hospitals in each state so your employees will get top-notch quality of care and service.

Montana:







COMMUNITY MEDICAL CENTERS











Oregon:









Washington:









Voyager



Voyager products use our preferred provider network, and are suited for a company culture that prefers a more self-directed experience.

Voyager includes a broad array of in-network providers from PacificSource in Idaho, Montana, Oregon, and Washington, as well as nationally through contracts with First Health®, and in Alaska through contracts with First Choice Health™.



Voyager products give your staff **greater choice for in-network providers.**

Eligibility for Voyager products is also more flexible, since your company can be located anywhere in the state of Montana to purchase plans.

Which product is right for you?

Product	Voyager	Navigator
Cost	\$\$	\$
Broadest access to in-network providers and facilities	*	
Coordination between PacificSource and provider on behalf of members at select provider partner groups and facilities		*
Primary care doctors, specialists, and hospitals work together as a team		*
Access to in-network providers in our four-state service area	*	*
Plan allows members to access specialists without a referral	*	*
In-network providers when traveling nationwide	*	*
Out-of-network provider benefits	*	*



2020 Montana | Small Group Medical Plans

							NON-HSA O	UALIFIED PLANS												HSA QUALI	FIED PLANS					
Product	G c 100		G (20)	old 00^	311	lver 000	ા	ver 00^	Sil v 550	ver)0^	Sil 65	lver 00^	Bro 81			old . 3000	Si HSA	l ver 3000		lver . 4500	اان	lver . 5500	B ro HSA	nze 5000		onze 6750
	Navigator	or Voyager	Navigator	or Voyager	Navigato	r or Voyager	Navigator	or Voyager	Navigator (or Voyager	Navigator	or Voyager	Navigator	or Voyager	Navigator	r or Voyager	Navigato	or Voyager	Navigato	r or Voyager	Navigator	r or Voyager	Navigator	or Voyager	Navigator	or Voyager
	IN NETWORK	OUT OF NETWORK	IN NETWORK	OUT OF NETWORK	IN NETWORK	OUT OF NETWORK	IN NETWORK	OUT OF NETWORK	IN NETWORK	OUT OF Network	IN NETWORK	OUT OF NETWORK	IN Network	OUT OF Network	IN Network	OUT OF NETWORK	IN NETWORK	OUT OF NETWORK	IN Network	OUT OF NETWORK	IN NETWORK	OUT OF NETWORK	IN NETWORK	OUT OF NETWORK	IN NETWORK	OUT OF NETWORK
Deductible Individual / Family	\$1,000 / \$2,000	\$2,000 / \$4,000	\$2,000 / \$4,000	\$4,000 / \$8,000	\$3,000 / \$6,000	\$6,000 / \$12,000	\$4,500 / \$9,000	\$9,000 / \$18,000	\$5,500 / \$11,000	\$11,000 / \$22,000	\$6,500 / \$13,000	\$13,000 / \$26,000	\$8,150 / \$16,300	\$16,300 / \$32,600	\$3,000 / \$6,000	\$6,000 / \$12,000	\$3,000 / \$6,000	\$6,000 / \$12,000	\$4,500 / \$9,000	\$9,000 / \$18,000	\$5,500 / \$11,000	\$11,000 / \$22,000	\$5,000 / \$10,000	\$10,000 / \$20,000	\$6,750 / \$13,500	\$13,500 / \$27,000
Out-of-Pocket Maximum Individual / Family	\$5,500 / \$11,000	\$11,000 / \$22,000	\$5,500 / \$11,000	\$11,000 / \$22,000	\$8,150 / \$16,300	\$16,300 / \$32,600	\$7,500 / \$15,000	\$15,000 / \$30,000	\$7,500 / \$15,000	\$15,000 / \$30,000	\$7,500 / \$15,000	\$15,000 / \$30,000	\$8,150 / \$16,300	\$16,300 / \$32,600	\$3,000 / \$6,000	\$6,000 / \$12,000	\$6,750 / \$13,500	\$13,500 / \$27,000	\$4,500 / \$9,000	\$9,000 / \$18,000	\$5,500 / \$11,000	\$11,000 / \$22,000	\$6,750 / \$13,500	\$13,500 / \$27,000	\$6,750 / \$13,500	\$13,500 / \$27,000
	NO DEDUCTIBLE, MEMBER PAYS:	AFTER DEDUCTIBLE, MEMBER PAYS:	NO DEDUCTIBLE, MEMBER PAYS:	AFTER Deductible, Member Pays:	NO DEDUCTIBLE, MEMBER PAYS:	AFTER DEDUCTIBLE, MEMBER PAYS:	NO DEDUCTIBLE, MEMBER PAYS:	AFTER DEDUCTIBLE, MEMBER PAYS:	NO DEDUCTIBLE, MEMBER PAYS:	AFTER DEDUCTIBLE, MEMBER PAYS:	NO DEDUCTIBLE, MEMBER PAYS:	AFTER DEDUCTIBLE, MEMBER PAYS:	NO DEDUCTIBLE, MEMBER PAYS:	AFTER DEDUCTIBLE, MEMBER PAYS:	NO DEDUCTIBLE, MEMBER PAYS:	AFTER DEDUCTIBLE, MEMBER PAYS:	NO DEDUCTIBLE, MEMBER PAYS:	AFTER DEDUCTIBLE, MEMBER PAYS:	NO DEDUCTIBLE, MEMBER PAYS:	AFTER DEDUCTIBLE, MEMBER PAYS:	NO DEDUCTIBLE, MEMBER PAYS:	AFTER DEDUCTIBLE, MEMBER PAYS:	NO DEDUCTIBLE, MEMBER PAYS:	AFTER Deductible, Member Pays:	NO DEDUCTIBLE, MEMBER PAYS:	AFTER DEDUCTIBLE, MEMBER PAYS:
Preventive Services	Covered in Full	25% ¹	Covered in Full	25%¹	Covered in Full	25% ¹	Covered in Full	25% ¹	Covered in Full	25%¹	Covered in Full	25% ¹	Covered in Full	Covered in Full ¹	Covered in Full	Covered in Full ¹	Covered in Full	25% ¹	Covered in Full	Covered in Full ¹	Covered in Full	Covered in Full ¹	Covered in Full	25%¹	Covered in Full	Covered in Full
Preventive Drug Coverage	Covered in Full	50%	Covered in Full	50%	Covered in Full	50%	Covered in Full	50%	Covered in Full	50%	Covered in Full	50%	Covered in Full	Covered in Full	Covered in Full	Covered in Full	Covered in Full	Covered in Full	Covered in Full	Covered in Full	Covered in Full	Covered in Full	Covered in Full	Covered in Full	Covered in Full	Covered in Full
Accident Benefit	Covered in ful within 90 day	•	Covered in fu within 90 day	II up to \$500*, ys of accident.	Covered in fu within 90 da	ull up to \$500*, lys of accident.	Covered in fu within 90 day		Covered in ful within 90 day		Covered in fu within 90 day		Covered in ful within 90 day			ull up to \$500*, lys of accident.	Covered in fu within 90 da	ıll up to \$500*, ys of accident.		ull up to \$500*, ays of accident.		ull up to \$500*, lys of accident.	Covered in fu within 90 day		Covered in ful within 90 day	
	AFTER DE MEMBE		AFTER DE MEMB	DUCTIBLE, Er Pays:		EDUCTIBLE, Ber Pays:	AFTER DE MEMBI		AFTER DEI MEMBE			EDUCTIBLE, Er Pays:	AFTER DEI MEMBE			EDUCTIBLE, Ber Pays:		EDUCTIBLE, Er Pays:		EDUCTIBLE, Ber Pays:		EDUCTIBLE, Ber Pays:		DUCTIBLE, Er Pays:		EDUCTIBLE, ER PAYS:
Telemedicine (including behavioral health for adults)	\$10*	25%	\$10*	25%	\$10*	25%	\$10*	25%	\$10*	25%	\$10*	25%	\$10*	Covered in Full	Covered in Full	Covered in Full	20%	45%	Covered in Full	Covered in Full	Covered in Full	Covered in Full	50%	75%	Covered in Full	Covered in Full
Office Visits Primary, Urgent Care, and Specialist	Primary/Urgent Care: \$30* Specialist: \$60*	25%	Primary/Urgent Care: \$30* Specialist: \$60*	25%	Primary/Urgent Care: \$35* Specialist: 40%	Primary/Urgent Care: 25% Specialist: 65%	Primary/Urgent Care: \$30* Specialist: \$60*	25%	Primary/Urgent Care: \$30* Specialist: \$60*	25%	Primary/Urgent Care: \$30* Specialist: \$60*	25%	Primary/Urgent Care: \$40* Specialist: Covered in Full	Covered in Full	Covered in Full	Covered in Full	20%	45%	Covered in Full	Covered in Full	Covered in Full	Covered in Full	50%	75%	Covered in Full	Covered in Full
Inpatient Hospital	30%	55%	30%	55%	40%	65%	30%	55%	30%	55%	30%	55%	Covered in Full	Covered in Full	Covered in Full	Covered in Full	20%	45%	Covered in Full	Covered in Full	Covered in Full	Covered in Full	50%	75%	Covered in Full	Covered in Full
Lab / X-ray	30%	55%	30%	55%	40%	65%	30%	55%	30%	55%	30%	55%	Covered in Full	Covered in Full	Covered in Full	Covered in Full	20%	45%	Covered in Full	Covered in Full	Covered in Full	Covered in Full	50%	75%	Covered in Full	Covered in Full
Physical, Occupational, and Speech Therapy	30%	55%	30%	55%	40%	65%	30%	55%	30%	55%	30%	55%	Covered in Full	Covered in Full	Covered in Full	Covered in Full	20%	45%	Covered in Full	Covered in Full	Covered in Full	Covered in Full	50%	75%	Covered in Full	Covered in Full
Outpatient Surgery	30%	55%	30%	55%	40%	65%	30%	55%	30%	55%	30%	55%	Covered in Full	Covered in Full	Covered in Full	Covered in Full	20%	45%	Covered in Full	Covered in Full	Covered in Full	Covered in Full	50%	75%	Covered in Full	Covered in Full
Emergency Services Copay waived if admitted	\$250 plus 30%	\$250 plus 30%	\$250 plus 30%	\$250 plus 30%	\$250 plus 40%	\$250 plus 40%	\$250 plus 30%	\$250 plus 30%	\$250 plus 30%	\$250 plus 30%	\$250 plus 30%	\$250 plus 30%	Covered in Full	Covered in Full	Covered in Full	Covered in Full	20%	20%	Covered in Full	Covered in Full	Covered in Full	Covered in Full	50%	50%	Covered in Full	Covered in Full
Chiropractic / Acupuncture Visits per benefit period: Chiro: 10 / Acu: 12	\$30*	25%	\$30*	25%	\$35*	25%	\$30*	25%	\$30*	25%	\$30*	25%	\$40*	Covered in Full	Covered in Full	Covered in Full	20%	45%	Covered in Full	Covered in Full	Covered in Full	Covered in Full	50%	75%	Covered in Full	Covered in Full
Prescription (Rx) Drug Coverage Out-of-network: 30-day max fill, no more than 3 per year	Tier 1: \$10* Tier 2: \$35* Tier 3: \$60* Tier 4: \$250*	50%	Tier 1: \$10* Tier 2: \$35* Tier 3: \$60* Tier 4: \$250*	50%	Tier 1: \$15* Tier 2: \$60* Tier 3: \$100* Tier 4: \$250*	50%	Tier 1: \$15* Tier 2: \$60* Tier 3: \$100* Tier 4: \$250*	50%	Tier 1: \$15* Tier 2: \$60* Tier 3: \$100* Tier 4: \$250*	50%	Tier 1: \$15* Tier 2: \$60* Tier 3: \$100* Tier 4: \$250*	50%	Covered in Full	Covered in Full	Covered in Full	Covered in Full	20%	45%	Covered in Full	Covered in Full	Covered in Full	Covered in Full	50%	75%	Covered in Full	Covered in Full

[^] This plan available with or without adult vision. * Not subject to deductible. ¹ Well baby/well child care are not subject to deductible. Preventive mammograms are not subject to deductible and are covered in full both in- and out-of-network. This is a brief summary. Contact us at **montanasales@pacificsource.com** or go to **PacificSource.com** for details or to see a plan's Summary of Benefits.

Decide on dental



Good dental health can lead to better overall health. You can group our dental plans with your health plans, or select dental-only.

Dental options to fit your company's needs

Our Dental Choice, Kids Dental Choice, and Choice Plus plans allow your employees to visit any dental provider.

With our Voluntary Dental option, your employees pay the full premium as if they were buying their own dental plan, but they get plan benefits that typically come with a dental plan that you might offer as an employer.

Please note that there are additional guidelines and requirements for voluntary dental plans.

Group size requirements

The listed group size requirement applies when the dental plan is purchased as a stand-alone plan. When grouped with a medical plan, all dental plans are available.

2020 Montana | Small Group Dental Plans

	Dental Choice Core	Dental Choice 0-20-50 750	Dental Choice 0-20-50 1000 or 0-20-50 1500	Dental Choice Plus 0-20-50 25-1000 or 0-20-50 25-1500	Dental Choice Plus 0-20-50 50-1000 or 0-20-50 50-1500	Kids Dental Choice 0-20-50 or 20-40-50 (coverage for members age 18 and under)			
	No Network Needed	No Network Needed	No Network Needed	No Network Needed	No Network Needed	No Network Needed			
Group Size Required for Standalone Policy	1+	1+	1+	16+	16+	1+			
	ANY PROVIDER	ANY PROVIDER	ANY PROVIDER	ANY PROVIDER	ANY PROVIDER	ANY PROVIDER			
Annual Deductible Individual / Family	\$50 / \$150	\$50 / \$150	\$50 / \$150	\$25 / \$75	\$50 / \$150	\$50 / \$150			
Annual Maximum Benefit Per person, age 19 and older	\$500 on Class II services	\$750	\$1,000 or \$1,500	\$1,000 or \$1,500	\$1,000 or \$1,500	N/A			
Pediatric Out-of-Pocket Maximum Individual/Family, age 18 and under	\$350 / \$700	\$350 / \$700	\$350 / \$700	\$350 / \$700	\$350 / \$700	\$350 / \$700			
	NO DEDUCTIBLE, MEMBER PAYS:	NO DEDUCTIBLE, MEMBER PAYS:	NO DEDUCTIBLE, MEMBER PAYS:	NO DEDUCTIBLE, MEMBER PAYS:	NO DEDUCTIBLE, MEMBER PAYS:	NO DEDUCTIBLE, MEMBER PAYS:			
Class I Services	Covered in Full	Covered in Full	Covered in Full	Covered in Full	Covered in Full	Covered in Full or 20%			
	AFTER DEDUCTIBLE, MEMBER PAYS:	AFTER DEDUCTIBLE, MEMBER PAYS:	AFTER DEDUCTIBLE, MEMBER PAYS:	AFTER DEDUCTIBLE, MEMBER PAYS:	AFTER DEDUCTIBLE, MEMBER PAYS:	AFTER DEDUCTIBLE, MEMBER PAYS:			
Class II Services	20%	20%	20%	20%	20%	20% or 40%			
Class III Services	50% (age 19+ not covered)	50%	50%	50%	50%	50%			
Exclusion Period Per person, age 19 and older	Class II: 6 months	Class II: 6 months; Class III 12 months	Class III: 12 months	None	None	None			
Cosmetic Orthodontia*	N/A	Optional; \$1,000 Lifetime Max	Optional; \$1,000 Lifetime Max	Optional; \$1,000 Lifetime Max	Optional; \$1,000 Lifetime Max	N/A			

Plan names explained: Choice—Indemnity plans Plus—No exclusion periods

What's covered?

Here is a brief list of services and treatments most commonly asked about. Go to **PacificSource.com** to get all the details.

Class I: Preventive Services

- Exams and X-rays
- Dental cleanings (prophylaxis or periodontal maintenance)
- Fluoride applications
- Sealant on bicuspids and permanent molars (kids through age 18 only)
- Brush biopsies

Class II: Basic Services

- Simple extractions
- Periodontal scaling and root planing and/or curettage
- Full mouth debridement
- Fillings
- Complicated oral surgery
- Endodontic (pulp therapy and root canal therapy)
- Periodontal surgery

Class III: Major Services

- Full, immediate, or overdentures
- Crowns and bridges
- Child orthodontia (medically necessary only; all plans; kids through age18)

Cosmetic Orthodontia*

- Available based on group size with any dental plan purchased direct through PacificSource (except Core and Kids plans)
- 16–50 enrolled employees: \$1,000 lifetime max,
 12-month wait period; wait period reduced or eliminated with prior orthodontia coverage

Focus on vision



Our vision plans focus on wellness and prevention.

Vision for kids

All of our medical plans include full coverage for in-network pediatric eye exams. Out-of-network eye exams are covered up to \$40 with no deductible. After that, the member pays 100%.

Pediatric vision hardware is covered in full up to \$150. After that, it's subject to an in-network deductible and then a cost-sharing fee up to 50%, depending upon the plan.

Vision for adults

Many of our medical plans include coverage for adult eye exams and vision hardware. When visiting an in-network provider, eye exams are covered in full. Out-of-network eye exams are covered up to \$40 with no deductible. After that, the member pays 100%. Adult vision hardware is covered in full up to \$150.

For more details on our vision benefits, please contact your broker or our team at the contact information listed on the back of this brochure.

^{*} Additional eligibility requirements may apply.

This is a brief summary. For more details, contact us at montanasales@pacificsource.com or search Summary of Benefits at PacificSource.com.

Helping you choose a health plan

Health plans can be complicated. We can help simplify your choice.

All our health plans are designed to help your employees feel well and stay healthy, including coverage for preventive care, \$0 annual physicals, and most vaccinations.



Choose one plan, or more.

Our Right Fit options let your employees decide the premium and coverage that best suits their needs.

Right Fit

They can choose from two to four different plans. There is no minimum enrollment number, but the number of plans offered may not exceed the total number of enrolling employees.

The plans offered can use different provider networks, and employees may change their plan choice during your annual open enrollment period.

The minimum employer contribution requirement is 50% employee / 0% dependents of the lowest-cost plan.

Underwriting guidelines may apply.

Health Savings Accounts (HSAs) are a win-win

HSA

HSA-qualified plans help employees save money for healthcare expenses, such as deductibles and co-insurance. They also help YOU save premium dollars, AND your contributions to HSA accounts are exempt from payroll taxes. All of our HSA plans feature embedded deductibles and out-of-pocket limits.

Pro Tip: Look for plan names with "HSA" in them.

Health Reimbursement Arrangements (HRAs) combat costs

HRA

With an HRA, you reimburse some of your employees' medical expenses. You control how much to contribute and which types of expenses are eligible. And if they don't need it, you don't spend it.

Great stuff you and your employees get with our plans.

Cost savings

- No-cost wellness programs
 to encourage employee fitness,
 nutrition, and mental health
- **\$0 co-pays** on select preventive prescription drugs from in-network pharmacies
- Pediatric vision benefits with all plans, and adult vision on a select few
- Affordable fitness center access from our partner, Active&Fit Direct™
- **\$500 accident benefit**for covered services due to an accident outside of work
- 24-Hour NurseLine at no cost
- Health Education class
 reimbursement up to \$150
 for health and wellness classes,
 such as first aid/CPR, pregnancy,
 parenting, heart health,
 and nutrition
- No-cost condition support programs for employees with chronic conditions
- Prenatal program with info and consultations for expectant mothers

Convenience

- Client service and membership representatives to make things run smoothly
- Easy online access for you and your employees
- Video and phone doctor visits through our partner, Teladoc® and other telehealth providers
- Digital member ID cards via our mobile app
- No referrals required by our plans for your employees to see a specialist
- Mail-order and retail pharmacy for up to a 90-day supply
- Online provider directory to easily find who's in-network
- Worry-free travel
 with global emergency services
 from Assist America®

What's next?

Here's how to enroll in our products:



Contact your broker or our team for a quote

We're here to help.

We know that each step may require guidance, so please contact us with any questions.

Monday through Friday from 8:00 a.m. to 5:00 p.m.

Phone: (406) 422-1008 | (855) 422-1008 **Email:** montanasales@pacificsource.com

PacificSource.com